

## **BOARD OF TRUSTEES**

### MEETING INFORMATION PACKET

MAY 22, 2024



### **TABLE OF CONTENTS**

| TOPIC   | Page#                |
|---|----------------------|
| BOARD OF TRUSTEES MEETING AGENDA  | 3                    |
| BOARD OF TRUSTEES MEETING MINUTES - APRIL 24, 2024  | 4-20                 |
| DIRECTOR'S REPORT   | 21                   |
| Monthly Financial Report - <b>April 2024</b> Monthly Financial Report - By Org Type Monthly Financial Graphs    | 22<br>23-25<br>26-31 |
| Monthly Financial Report - <b>February 2024</b> Monthly Financial Report - By Org Type Monthly Financial Graphs | 32<br>33-35<br>36-41 |
| Monthly Financial Report - March 2024  Monthly Financial Report - By Org Type  Monthly Financial Graphs         | 42<br>43-45<br>46-50 |
| MONTHLY USAGE SUMMARY   | 51-52                |
| MONTHLY SYSTEM CIRCULATION STAT   | 53                   |
| MONTHLY SYSTEM STATS AT-A-GLANCE  | 54                   |
| MONTHLY SYSTEM STATS GRAPHS   | 55-57                |

FULTON COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES MEETING MAY 22, 2024

Doc. #24-23



#### Revised

## FULTON COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES MEETING MAY 22, 2024 - 4:00 P.M. AGENDA

|    | O - II | 1 - | <u> </u> | 1 - |     |
|----|--------|-----|----------|-----|-----|
| I. | Call   | IO  | OI       | rae | er. |

II. Public Comments

III. Adoption of Agenda\* Doc. #24-23

IV. Career Online High School - Discussion, Dr. Cheryl Small, Central Library Administrator Anissa Alexander Laura Stellrecht

V. Approval of Minutes - April 24, 2024 \* Doc. #24-22

VI. Chairman's Report

VII. Work Orders Report - Paul Kaplan

VIII. Director's Reports Doc. #24-26

Library Services and Trends

Monthly Financial Report - April

Monthly Financial Report - March

Monthly Financial Report - February

Monthly Usage Summary

Doc. #24-24

Doc. #24-14

Doc. #24-25

FCLS Look Ahead Events/Programs

IX. Unfinished Business

- A. Central Library Update
- B. AFPL Foundation M.O.U. Update

C. Dress Code\* - Discussion Doc. #24-06

- D. FCLS Library Loan Policy Discussion
- E. Code of Conduct\* Discussion
- F. Rental Policy Discussion
- X. New Business
- XI. Adjournment

<sup>\*</sup>Action is anticipated on this item

Doc# 24-22



# FULTON COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES MEETING APRIL 24, 2024 - 4:00 P.M.



Members Present: Borders, Priscilla - Chair

Denson, Damian J.

Jordan, Linda Joyner, D. Chip Kaplan, Paul Piontek, Joe

Radakovich, Nina - Vice Chair

Rice, Beverly

Members Absent: None

Also In Attendance: Holloman, Gayle H. - Executive Director

Clary, Audrey - Assistant to the Director's Office Claxton, Zenobia - Assistant to the Director's Office

Culler, Jennifer - Supervising County Attorney (via Zoom)

White, Sarah - Senior County Attorney (via Zoom)

Webinar Attendees: None

Board Chair Priscilla Borders called the meeting to order at 4:02 p.m.

#### **TABLE OF CONTENTS**

| CALL TO ORDER                                  | 4   |
|--|-----|
| PUBLIC COMMENTS                                | . 4 |
| 24-18 ADOPTION OF AGENDA                       | . 4 |
| MOTION   | 4   |
| 24-12 APPROVAL OF MINUTES - FEBRUARY 28, 2024  | 4   |
| MOTION   | . 4 |
| 24-17 APPROVAL OF MINUTES - MARCH 27, 2024     | 5   |
| MOTION   | . 5 |
| CHAIRMAN'S REPORT                              | 5   |
| WORK ORDERS REPORT                             | 5   |
| 24-21 DIRECTOR'S REPORTS                       | 7   |
| LIBRARY SERVICES AND TRENDS                    | 7   |
| 24-10 MONTHLY FINANCIAL REPORT - JANUARY, 2024 | 7   |
| 24-19 MONTHLY FINANCIAL REPORT                 | 7   |
| 24-20 MONTHLY USAGE SUMMARY                    | . 7 |
| LIBRARY CLOSURE REPORT QUARTERLY               | 7   |
| FCLS LOOK AHEAD EVENTS/PROGRAMS                | . 8 |
| UNFINISHED BUSINESS                            | 11  |
| CENTRAL LIBRARY - UPDATE                       | 11  |
| AFPL FOUNDATION M.O.U UPDATE                   | 12  |
| 24-06 DRESS CODE POLICY - DISCUSSION           | 12  |
| FCLS LIBRARY LOAN POLICY - DISCUSSION          | 12  |
| CODE OF CONDUCT - DISCUSSION                   | 12  |
| RENTAL POLICY - DISCUSSION                     | 13  |
| ADJOURNMENT                                    | 16  |
| MOTION   | 16  |

#### CALL TO ORDER

**CHAIR PRISCILLA BORDERS:** Good afternoon. It is 4:02, we're going to start today's Board of Trustees meeting for the Library, Fulton County Library. My name is Priscilla Borders, I'm Chair. Ms. Zenobia, do we have any public comments?

#### **PUBLIC COMMENTS**

MRS. ZENOBIA CLAXTON: I'm going to defer to Mrs. Clary. MRS. AUDREY CLARY: There are no public comments. CHAIR PRISCILLA BORDERS: Thank you so much for that.

#### 24-18 ADOPTION OF THE AGENDA

#### **MOTION**

**CHAIR PRISCILLA BORDERS:** So, for the adoption of the agenda, please take a moment to review. If there are no corrections or additions, I'll entertain a motion to adopt the agenda for today.

MR. D. CHIP JOYNER: So, moved.

MR. PAUL KAPLAN: Second.

**CHAIR PRISCILLA BORDERS:** We have a second. All those in favor of adopting agenda, signify by saying aye.

TRUSTEES: Aye.

**CHAIR PRISCILLA BORDERS:** Any opposed? Good, so let's proceed. We will have two sets of minutes to approve for today. As a sort of a summation from last Board meeting where we were -- we weren't able to adopt the minutes of February 28, 2024 because a significant number of Board Members did not receive that information in time to review. So I'll just -- before we proceed, I just want to make sure by acclamation, everybody had the opportunity to review two sets of minutes for today, the February 28<sup>th</sup> and the March 27<sup>th</sup>, correct?

MS. BEVERLY RICE: Correct.
MR. JOE PIONTEK: That's correct.

#### 24-12 APPROVAL OF MINUTES - FEBRUARY 28, 2024

#### **MOTION**

**CHAIR PRISCILLA BORDERS:** Appreciate that. Given that, if there are no discussion or corrections for the March -- for the February 28, 2024 minutes, I'll entertain a motion to approve those minutes.

**MR. JOE PIONTEK:** So, moved.

**CHAIR PRISCILLA BORDERS:** Okay, we have a first.

MR. D. CHIP JOYNER: Second.

**CHAIR PRISCILLA BORDERS:** A second. So, all those in favor of adopting or approving the minutes for February 28, 2024, signify by saying aye.

TRUSTEES: Aye.

**CHAIR PRISCILLA BORDERS:** All those in opposition? Minutes approved.

#### 24-17 APPROVAL OF MINUTES - MARCH 27, 2024

#### **MOTION**

**CHAIR PRISCILLA BORDERS:** So let's proceed to the minutes of March 27, 2024, absent any discussion or correction of those minutes, I'll entertain a motion at this time to adopt the minutes of March 27<sup>th</sup>.

MS. BEVERLY RICE: I make a motion that we adopt the meeting for March 27<sup>th.</sup>

**CHAIR PRISCILLA BORDERS:** The minutes of March 27<sup>th</sup>?

MS. BEVERLY RICE: Minutes.

CHAIR PRISCILLA BORDERS: Okay. We have a first, do we have a second?

MR. D. CHIP JOYNER: Second.

**CHAIR PRISCILLA BORDERS:** We have a second. All those -- all those for approving the minutes of March 27, 2024, signify by saying aye.

TRUSTEES: Aye.

**CHAIR PRISCILLA BORDERS:** All those in opposition? Absent any, the minutes have been approved.

#### CHAIRMAN'S REPORT

CHAIR PRISCILLA BORDERS: For Chairman's report. I only have one thing for consideration for this Board today to add to the record as a matter of record. Linda Jordan, Trustee Linda Jordan did join us last month virtually. I just -- to put on the record that that was an excused event. She was permitted to join -- to join last month virtually and her vote did count at that time. Because she did contact me beforehand, and I gave her permission to join us virtually because she was returning back from a trip, did not have time to come all the way back here to -- in person to join us that -- to join that meeting in person. So she was given permission to join virtually. So I just wanted to make sure that was read into the matter of record, and that her vote did count for last Board meeting. So that's the only thing I have to report at this time besides the matters that are covered under unfinished business. Given that, I will move to Mr. Kaplan to give us a work order's report.

#### **WORK ORDERS REPORT**

MR. PAUL KAPLAN: Okay. Work orders for last month, from 3/1 to 3/31, we had 159 work orders, 116 were completed, makes it around 73 percent. Basically, nothing large that I can think of. Nobody told me if it was something really large. I did have problem at Ocee Library with the air conditioning. We had some problems with that. - - Unless I know something different, I think it's running, working good. But I will tell you that, you know, HVAC, electrical, plumbing, life-safety alarms, everything same. But you know, miscellaneous, I have 84 miscellaneous, that's moving furniture, doing this, and setting up for meetings. I don't know how they do it. To tell you the truth, I don't know how many, like, guys you had or how many people.

MRS. GAYLE H. HOLLOMAN: A lot.

MR. PAUL KAPLAN: But stuff does get done. It's a lot of work, moving things around, but it does get completed. That's the majority of them right now. That's what's happening, the plumbing, the electrical, things like that, we do have major things happen, but it's nothing that they can't correct in one day. But other that, it's working fine. It's just amazing when you get that much stuff. But is there any another questions that you have?

CHAIR PRISCILLA BORDERS: Any questions or comments for Mr. Kaplan?

MRS. NINA RADAKOVICH: I have a question --

MR. PAUL KAPLAN: Sure.

**MRS. NINA RADAKOVICH:** -- About the Northside Branch, the awning that they're supposed to be putting on. It just -- it just looks like no one's been there in a while.

MRS. GAYLE H. HOLLOMAN: Oh, I didn't know. No one's made mention that no one's been there, so I have to check into it.

**MRS. NINA RADAKOVICH:** Of course, I don't know because I go in and go out. They could come any other time that I'm not there. But it just -- you don't see any progress being made. It looks the same the way it has for the last couple of months.

MRS. GAYLE H. HOLLOMAN: Okay. Thanks for letting me know.

MR. PAUL KAPLAN: If you're not, I'll follow up and find out. Either way.

MRS. GAYLE H. HOLLOMAN: Either way.

MR. PAUL KAPLAN: We'll come up with something.

MRS. NINA RADAKOVICH: Maybe there's some kind of major part their waiting on.

**MRS. GAYLE H. HOLLOMAN:** I have not been updated to that as a problem. So I'm thinking they're out there working. But I'll find out.

**CHAIR PRISCILLA BORDERS:** Anyone has any other questions or comments for Mr. Kaplan? Well, just to reiterate, the Board thanks you so much for your efforts on keeping us apprised of --

MR. JOE PIONTEK: Absolutely.

**MR. PAUL KAPLAN:** Well, I have a matter over at Northwest with the awning -- you really don't want me -- I thought about it.

MRS. NINA RADAKOVICH: I think that would be a great cover photo.

MR. PAUL KAPLAN: Well, now, wait - -

**MRS. NINA RADAKOVICH:** That's the worst thing for a man of a certain age is to get on a ladder.

**MR. JOE PIONTEK:** I actually had a hardware store who would not sell me a ladder one time --

MR. PAUL KAPLAN: He wouldn't sell you one?

**MR. JOE PIONTEK:** He said, what are you doing? You're too old to buy a ladder.

**CHAIR PRISCILLA BORDERS:** Now, that's another conversation.

MR. JOE PIONTEK: Sorry.

MR. PAUL KAPLAN: It's just going to be on the report, right, for the minutes?

MR. JOE PIONTEK: Oh, well, you can strike that.

**CHAIR PRISCILLA BORDERS:** Right. Well, thank you, Mr. Kaplan, for all your work. So let's proceed to Director's report.

#### **24-21 DIRECTOR'S REPORTS**

#### **LIBRARY SERVICES AND TRENDS**

MRS. GAYLE H. HOLLOMAN: Okay. Good afternoon, everybody. It's good to see you, and good to be here. Several things have been going on around the Library. So just to tell you what we've been doing, some of the services and trends and everything, we recently celebrated with our volunteers. We had a wonderful Volunteer Appreciation Program that Volunteer Services puts together every single year in such amazing ways. So, many of you were there, we really appreciate your attendance and the speaking that all of you -- the speech that you all gave. They really take it to heart and I have a lot of people who've told me how much they appreciate the fact that they feel appreciated by this group. So thank you again on their behalf. I also attended recently, Commissioner Thorne's Town Hall Meeting, which was held at the North Annex, and Mr. Piontek was there. I don't think anyone else was there. But a few staff from up around the northern branches attended as well. It was a good meeting, probably a good 250 people in there it seemed. I didn't realize that the room was that huge, and it was very good. I talked about some library services and programs and what have you, and it turned out well I think. So I was glad to be there. Haven't been to one of those town halls in a number -actually, in a number of years. But it was good to be a part of it. We're still working very closely with everything that we've got going on, it's amazing. Career Online High School is supposed to kick off on May 1. We've got -- we're still working on our One Book, One Read Program, which is going to be August 10th; and the Children's Book Festival, June 22<sup>nd</sup> and June 29<sup>th</sup>. The 22<sup>nd</sup> will be at Alpharetta Library, Children's Book Festival. Then on the 29th of June, both of those in June, June 22nd and then June 29th at the South Fulton Library. So they're still working. All the plans are not completely settled yet or finalized, but they will be. So, we're very excited about all of that. Number of book clubs around the whole library system lately. We're glad to see that we're having a lot more interest in the creation of Friends Groups. So we've very, very pleased with that. Does anybody have any questions about any of those activities? Also the staff at the Auburn Avenue Research Library are working to put together their 30th Anniversary Commemoration. So it's coming up, and they're going to be doing a series of things through the end of the year. So you'll hear more and more about that as they finalize those plans and opportunities. So we got a lot, a lot of things happening, we're just very, very busy. You want me to continue with the rest?

CHAIR PRISCILLA BORDERS: Yes, please.

24-10 MONTHLY FINANCIAL REPORT - JANUARY, 2024

24-19 MONTHLY FINANCIAL REPORT

24-20 MONTHLY USAGE SUMMARY

**LIBRARY CLOSURE QUARTERLY** 

#### FCLS LOOK AHEAD EVENTS/PROGRAMS

MRS. GAYLE H. HOLLOMAN: Okay. The monthly reports from Finance are not available to us because those systems we use are still down. So, we're not able to gather that information or to talk about. But our usage report, we do see that we're holding steady with a lot of things. We do have some things we need to work on, as always. The number of hours of computer use seems to be dropping a little bit because the sessions have decreased. So we're concerned about that. We need to promote it better. The number of people attending programs though, went up exponentially, it's amazing for our teen programs. So that's been a real positive and plus for us. Streaming circulation has gone up. So we're just looking at those things that we can address. People are not signing up to use our meeting rooms as frequently as we had at one point. It's not bad, but it's still down. I don't know what that's a attributed to. I don't know if we've just got so much going on with this being the season of graduations and what have you or what. But that's kind of changed a little bit.

MR. D. CHIP JOYNER: Director Holloman.

MRS. GAYLE H. HOLLOMAN: We'll keep an eye on it. MR. D. CHIP JOYNER: Is that across the board, or -- MRS. GAYLE H. HOLLOMAN: It's across the board.

**MR. D. CHIP JOYNER:** -- is there one primary user that's down?

MRS. GAYLE H. HOLLOMAN: No, not that we've noticed.

**MR. D. CHIP JOYNER:** Also on the monthly usage report, these numbers have been going down. Is that typically reflective in February because it's a shorter month?

MRS. GAYLE H. HOLLOMAN: That too, I think that has a lot to do with it as well. Although we were in a leap year this year, it still wasn't 30 or 31. So yes, I think so. But we're keeping an eye on all of those things as well. We did have a closure report. You will notice, that various things cause that to be closed. Of course, we do still have the Cleveland Avenue Library closed, the East Point Library closed, and Martin Luther King's for ventilation. We still do not have word yet on the actual closure date for Peachtree Library. But as soon as we know it, we'll certainly share that information that we're still meeting and talking about plans and looking at construction documents and ideas and things. But we still don't know a closure date yet. We thought it was going to be much earlier than now, but that has not materialized. So that's basically it with regards to the look ahead and the programs that we're having right now. But people are really, really getting into the spirit of doing more programming. We had some concerns earlier in the year about our children's programming. So, we're still working with our Children's Librarians on all of that, and we're going to try to do some restructuring around that. Because it's a special skill to do children's work, and a lot of people, even when they come in and get the -- and take the position, it's not easy. A lot of them are -- the training in these library schools now on a lot of technology. The old, I'll call us, the more-seasoned Librarians who have been used to doing programs a certain way and understanding

children's habits of reading, they're not quite there now. So we're having to really do a lot more coaching and counseling and disciplining to get people to really want to do it. It's not that they don't want to do it, it's not necessarily their fault. It's just that the programs of learning in these master's programs are just not based on the things they used to be based on, everything's technology focused. That's fine, but sometimes you have to get with the real book, you know, and especially with children. So we're still working closely with that, and we've got some opportunity to work closely with, through the Foundation, and possibly with one of the schools in the area that specializes in speech and learning and reading and things like that. So we're going to be talking that up and putting together a committee to try to see just what we can do to truly attack the literacy problems that we have particularly in schools. Ages -- well, actually children third grade up, because that's where we find it the most. So we'll keep you posted as we move forward with that. Any questions?

**CHAIR PRISCILLA BORDERS:** I have a fast question. In terms of staffing, where are we with staffing?

MRS. GAYLE H. HOLLOMAN: Right now with staffing, we're at about 36 vacancies. We are -- we're getting people who are leaving, various and sundry reasons almost every day. I've got two last week, three this week and one coming up. So it's kind of like you go forward, then back, or go forward, then fall back. But we're still carrying it forward. We had some special dates that we could interview, and we can't hire until -- we couldn't start hiring again, actually bringing people on board until today, which is the 24th. Even that got kind of strange, and so some of them will have to come next Wednesday. So we've got a lot of things that HR is working with us on certain times that we can actually bring -- we can actually interview, and then we can bring people on board to actually start work. So those things have kind of put a little bit of wrinkle in it, but we're working and looking forward to getting fully staffed. But it's just not as easy as we would have thought. We did have representation at the most recent Public Library Association Conference in Cincinnati. Was it Cincinnati? I think it was Cincinnati. One of our administrative team members, Kimberly Snoddy-George actually manned, staffed a table in the center that they have there to make people aware of positions that might be available and opportunities in various libraries. So we were one of several that had that experience. Years ago, we used to do and conferences. We would -- they would charge you back then. I don't think they're charging now. But you would set up a space within that room, and then people could just come over and get information. We have handouts and all that. So she did that while she was at conference this year. It's the first time we've done it in a number of years. I think that may be a plus for us, particularly with the professionallevel positions.

**MS. BEVERLY RICE:** Director Holloman, are you doing any interns during the summer? **MRS. GAYLE H. HOLLOMAN:** We don't get into many interns anymore. We used to do that, but it's -- there's a lot involved with that. So right now, it's hard for us to have people

to train staff, and then this -- to train the interns, and then there's so many limitations to what they can do when they're in the branch because they're not employees. So we have to be careful of it. Just as an example, not allowing them to enter -- interface with the borrower records because that's supposed to be only an employee. So it begins to be a lot of things like shelving and all that, and they don't really want that, they want a different experience. So I think we're going to look at it more seriously next year. What we'd have to do is, we have to put together a group that can actually identify and write some job descriptions that would be more specific and more valuable to the people who are doing the internship. But we've done them before, and we were successful at it. But it's just something that we just have kind of lost the momentum because of not having the staff to do it.

**MRS. NINA RADAKOVICH:** You know, in the past, Friends Groups had funded interns' compensation, and that was a help. I don't know the question, would they be Fulton County employees?

MRS. GAYLE H. HOLLOMAN: They wouldn't be employees, but we could get usually - we could put together a plan and put it through to the legal team. Then they'll review it, and would take it through the Board of Commissioners for their approval. So it can be done, and we've done it. But it's just that you've got to have the professional-level staff to work with them because only certain levels can do that. So that is part of our problem, we don't even have -- some of our branches are now staffed with a Manager right now, and we're having to take Managers from other places and move them on a rotational basis to cover. So we have about six branches like that, and so that's a real problem. So we don't want to add to our problem, and not be able to deliver the service that we are required to do at the moment. So, that's why we're not doing right now. Any other questions?

**CHAIR PRISCILLA BORDERS:** Any other questions for Director's report?

**MR. JOE PIONTEK:** Can I say something about, you went over it very briefly about that meeting that Director Holloman and I went to. My district can be tough sometimes. There was kind of a hardball question that was thrown at our Director, and she handled it with poise and grace, and --

MRS. GAYLE H. HOLLOMAN: Oh, thank you.

**MR. JOE PIONTEK:** -- was well answered. I thought you were wonderful at that meeting. So I just wanted you all to know --

MRS. GAYLE H. HOLLOMAN: Thank you. I appreciate that.

**MR. JOE PIONTEK: --** how great it was to have you up there.

**MRS. GAYLE H. HOLLOMAN:** Well, I appreciate that. It was good to be there. I, you know, I worked in that area at several of those branches up there, three branches where I worked. You know, I figured I'd get something.

MR. JOE PIONTEK: Exactly.

MRS. GAYLE H. HOLLOMAN: The question I thought I was going to get, I didn't get.

MR. JOE PIONTEK: Yes, I know.

**MRS. GAYLE H. HOLLOMAN:** Then I got the other one. So, I mean, it was fine, it was not a problem. I understand how people feel about banned books and things like that. So it's okay.

MR. JOE PIONTEK: It was wonderful, thank you.

MRS. GAYLE H. HOLLOMAN: You're welcome. You know, we have to be ready for whatever.

CHAIR PRISCILLA BORDERS: Yes.

MRS. GAYLE H. HOLLOMAN: Agree to disagree sometimes.

**CHAIR PRISCILLA BORDERS:** So if there's nothing further, we'll go on to unfinished business, Central Library.

#### **UNFINISHED BUSINESS**

#### **CENTRAL LIBRARY - UPDATE**

MRS. GAYLE H. HOLLOMAN: Okay. The Central Library is doing quite well as a matter fact. The staff -- I mean, the security staff have just -- it's almost been like a night-andday change. There's much more symmetry, I have observed, and so has Dr. Small, Dr. Cheryl Small, who is the Administrator of Central, have -- we've observed that we seem to have much more cohesive working. I don't know if -- she's done a whole lot of meetings with the staff and with the security together. I think those things have really made a difference. Plus, some of the staff -- some of the security staff team have -- it's changed over, and so that's made some difference I think. So I'm not exactly sure what I can pinpoint to, but I do think it's better. We're not having as many problems as we were having, and that's a good thing. Because people come in and for some reason they have various and sundry issues, but those things don't seem to be presenting themselves as much, and so that's a good thing. They've got a lot of programming going on. Our event center has been busy. But I don't know if it's been quite as busy as usual. But -- and we're still doing a lot of work with the -- through our Outreach Services, we're doing a lot of attending Commissioner Events. I do need to say, a part of what happens here to at Central has to do with our Social Worker, and her assistant. They are just doing a tremendous job. I had a meeting with her yesterday, and is it was amazing the things that we've got on the website now, the information. They now have veterans' services as a part of it. So people are calling from the branches and saying, can you come out and meet with someone for some need. They're able to go out and do that. Of course, they're here, stationed at Central. So, they're able to provide a lot of services from the tickets on Greyhound Bus to go to -- back to relatives, job information, housing information, overnight housing information on the spur of the moment. So they're really providing a lot of things, meal services, and those are things that people need that we couldn't do before. So they're -- it's coming out of this building, but it's making a huge difference throughout the organization. We think the same thing is going to happen once we put in place the Career Online High School. We've got a lot of people that expressed interest in it because the brochures have gone out. So that's an avenue that comes out of here that people can find their way. So, I think we are really taking on the mantle of what so many of the larger libraries around the nation have done for quite some time, and that is trying to be as much as we can to everybody. It gets hard because you know you're trying so many things. There are so many irons in the fire. We don't want to stretch ourselves much further because of our staffing issues. A lot of those libraries I mentioned have a lot more staff and they're able to do a lot more. So, the staff is kind of pulled here and there, but they seem to be doing it just quite willingly. We get so many positive -- so much positive feedback. We're getting that through Claudia Strange, her office receives social media comments. A lot of them are extremely -- most of them are extremely positive about how people are finding their way, getting great resources, and how they are happy with the library, how their children are happy with coming to -- when they come to storytime. So that is an improvement, and we're -- I think we can't do anything but go up. I'm just really excited about where we are right now.

MRS. NINA RADAKOVICH: You're developing a culture of customer service.

**MRS. GAYLE H. HOLLOMAN:** Yes. It's going -- it's going along very well. So we're looking forward to just doing more and more things.

CHAIR PRISCILLA BORDERS: Well, I appreciate you have an update. Because, you know, this Board has talked about a lot of those individual pieces throughout the years. The fact that they're all coming together in full circle. I mean, the Social Worker, I remember Chip brought that up years ago. Look, we have a Social Worker making a tremendous impact. Now, you have the literacy partnership, and that's part of the Strategic Plan. We updated our policies, and are going to go through those again. But the fact that the Board, you know, has your -- you know, you have our support. You only can do this and get to where we are if we work collectively. I think that the way that the library is functioning, and kudos to the staff, acknowledgment that's collective efforts of everyone. So again, thank you so much for that update.

MRS. GAYLE H. HOLLOMAN: Oh, you're welcome. It's just almost 180, at least I'm not 360, and it's amazing. I'm very pleased with it, and think that staff sees their good work. I think they know now how we appreciate it. Every month I send out happy birthday announcements to those who celebrate their birthdays. I think that makes a difference in some moral and thought. We just can't do enough, of course, but to say thank you. But we're doing what we feel we can at the moment.

**AFPL FOUNDATION M.O.U. - UPDATE** 

24-06 DRESS CODE POLICY - DISCUSSION

FCLS LIBRARY LOAN POLICY - DISCUSSION

**CODE OF CONDUCT - DISCUSSION** 

**CHAIR PRISCILLA BORDERS:** Any other questions or comments regarding Central Library? If not, we're going to proceed. We're going to tackle a couple things at one time. So for the Foundation MOU Policy, the dress code, the library loan policy, and the dress

code. Please know that we did, Nina and I had a final review of those documents. We incorporated everybody's comments and suggestions, and we made the necessary edits including the recommendations and the suggestions from staff. So those four documents are now with the Attorney. You know, I want to be mindful of how long it takes to read that, and so I told her it's not an action item today. So please take your time, and we'll see if whether or not that's going to be an action item for the next Board meeting. But take your time. So I just wanted to put that on record. But I appreciate it, that it's her, her staff has that to review. Other than that, we have nothing further to discuss regarding those four items. So until they become action items, we'll wait. So given that, do we have any updates regarding the rental policy?

#### **RENTAL POLICY - DISCUSSION**

MRS. GAYLE H. HOLLOMAN: We're still working on it, in fact, I have a meeting tomorrow, and we meet every Thursday, and we're still working on it. It's a big -- it is a big commitment, a big deal to work on. It's amazing, the parts and pieces that go into it. Because there are so many departments that are going to be a part of it. We want to have a lot of cohesion, and that's part of the problem is trying to get -- because what we do here is so different from what someone else will do in that department. So we're trying to make sure that we're not too far off the mark when we start looking at what rooms and areas are you going to allow to be rented, and then how much you're going to charge for it so that you don't have us competing against each other. So that's part of it right there too. We're getting there. I think it's probably not going to be in vain, they'll take it to the Board of Commissioners. But I think it will probably be in June, at the June meeting. But we're working steadily. There are about, I think, ten of us on the committee.

**MR. JOE PIONTEK:** What sort of comparison are you using to determine the rents? I mean, down here is very valuable space.

MRS. GAYLE H. HOLLOMAN: Right. Well, we looked at other library systems, comparable ones and huge ones like the Harold Washington Library in Chicago. They have this thing called a Winter Garden, which people have a -- they have a lot of beautiful weddings there and all. So, yes, we looked at that, of course, they're so far off the mark. It's a beautiful space and it costs a lot of money. So we started at the high, low, and middle ranges to start trying to figure out just how much we should charge. So we worked on that and submitted. Joe Davis looked at it, and he said he didn't think it was much out of line because he's familiar with the rentals that they did with the Atrium.

MR. JOE PIONTEK: Okay.

MRS. GAYLE H. HOLLOMAN: That they did with the Atrium when it was being rented. It's not right now being rented to the public. But -- so they've got something to kind of go on. So that's what we're looking at, you know, how do we fit in comparison. Then at some point, it's going to have to be looked at by those people who -- like, we have a Real Estate Department that will look at how we are the in the whole market.

MR. JOE PIONTEK: Oh, good.

MRS. GAYLE H. HOLLOMAN: But it's where we are in this area. That's going to be critical because we also know that we would be compared to what hotels offer --

MR. JOE PIONTEK: Right.

MRS. GAYLE H. HOLLOMAN: -- and others, and they're right here, right round us. For us, it's going to be the Central Library's event center and auditorium downstairs. It's also going to be the auditorium at Auburn and the auditorium at Alpharetta. It won't be the meeting rooms and all that. They'll continue basically as they are. The only thing we intend to do there is to hope they them put an online rental -- what do you call it -- place of rental ability, so that you can look online and see that this branch meeting room is now open or a reading or study room is now open and available. You could actually go on online and sign up to have it for a period of time, and hour here, two hours there. That's where we want to get to be --

MR. JOE PIONTEK: But we wouldn't be charging for the --

MRS. GAYLE H. HOLLOMAN: But we wouldn't be charging at all.

**MR. JOE PIONTEK: --** study rooms, yes.

**MRS. GAYLE H. HOLLOMAN:** So the only ones are the three that I mentioned that we would -- the four that I mentioned that would be actually charging for.

**MR. JOE PIONTEK:** I think that's great, and you're doing a great job there.

**MRS. GAYLE H. HOLLOMAN:** So we're trying -- we're compared to like the aviation center, we're compared to what they're trying to do and at 141 and lots of other places. So it's going to be really interesting to see how it turns --

MR. JOE PIONTEK: It's tough.

MRS. GAYLE H. HOLLOMAN: -- out. It's real hard. It's harder than I had expected.

**MR. D. CHIP JOYNER:** The rental spaces, will the revenue go to the general fund, or could it go to the Library --

**MRS. GAYLE H. HOLLOMAN:** Right now, it's slated to go in the general fund. But what we plan to ask is for it to be done differently. Sso that's going to be something that the Board of Commissioners will have to consider. More than likely, consider we don't know where we -- it was tried some years ago, and we lost on some other issues, so we'll see.

MRS. NINA RADAKOVICH: The fine money has always gone to the general fund.

MRS. GAYLE H. HOLLOMAN: Everything goes back to the general fund.

**MR. JOE PIONTEK:** Okay. I'm crazy about that.

**MRS. GAYLE H. HOLLOMAN:** I mean, you know, we get our -- we get our overall budget though out of all of that.

MR. JOE PIONTEK: Yes.

MRS. GAYLE H. HOLLOMAN: So I guess that's how they still want to continue to look at it. But we're going to ask, and they can say, yay or nay. It's not just me, I mean, everybody on the committee wants to do that because they see the benefit, you know, of it for their various departments. But we don't know how it would go over. We'll see.

**MR. PAUL KAPLAN:** I got a question. The vacancy downstairs in the Central Library, anything on that open space? What we're ever going to do with it?

MRS. GAYLE H. HOLLOMAN: Well, we have quite a few open spaces here.

**MR. PAUL KAPLAN:** No, the one on -- the one downstairs lobby, main area. You talked about having coffee shop there --

MRS. GAYLE H. HOLLOMAN: No, we had a -- we've had some people to look at it, even fairly recently, and seemed very excited on the day they were here. I haven't heard anything from them, that was three weeks ago. So we don't know. We just -- we've been hoping for many years to be able to get that space utilized by someone to activate it by someone. But so far, no. So we'll see what happens.

MR. D. CHIP JOYNER: So if someone wanted to rent that space, what's the process? MRS. GAYLE H. HOLLOMAN: We'll need to have first starting with an email to state your thoughts on it, and then I pass it on to Joe Davis and others for review, and they'll start the process.

MR. D. CHIP JOYNER: So that'll --

**MRS. GAYLE H. HOLLOMAN:** Usually, Tim Dimond will come out, because he's with Real Estate, and start the discussion.

MR. D. CHIP JOYNER: Okay. So it's not an RFP process?

**MRS. GAYLE H. HOLLOMAN:** It would have to end up going, more than likely, through our RFP process at some point. But they'd have to negotiate it through all of that. I just move it up the line.

**MR. DAMIAN DENSON:** I saw that you had yoga classes at one of the libraries. I was trying to find it. But the rooftop open space here would be a great space for that too.

MRS. GAYLE H. HOLLOMAN: It would be.

MR. DAMIAN DENSON: Yes.

**MRS. GAYLE H. HOLLOMAN:** We're getting some work look -- some reviews of that space right now.

MR. DAMIAN DENSON: Okay.

**MRS. GAYLE H. HOLLOMAN:** It would be excellent. We're actually thinking of offering chair yoga here. That's been kind of taking off around the nation.

MR. DAMIAN DENSON: Yes.

MRS. GAYLE H. HOLLOMAN: So we're thinking of that. But they have it in many places, a lot of these exercise classes especially yoga, we've had for a number of years at Northeast Spruill Oaks, at Ocee, at Alpharetta. I think Wolf Creek has had some of those classes.

MRS. NINA RADAKOVICH: Peachtree.
MRS. GAYLE H. HOLLOMAN: Peachtree.

MR. JOE PIONTEK: Possibly, some of that should be free?

MRS. GAYLE H. HOLLOMAN: Oh, yes.

MR. JOE PIONTEK: A yoga class.

MRS. GAYLE H. HOLLOMAN: They are free, currently.

**MR. JOE PIONTEK:** I got that.

MRS. GAYLE H. HOLLOMAN: Because, you know, we have to be free and open to the

public.

MR. JOE PIONTEK: Yes, yes.

**MRS. GAYLE H. HOLLOMAN:** -- for the things we do. So we don't charge folks. It's a good thing.

**CHAIR PRISCILLA BORDERS:** Well, anybody else with any comments or questions? **MR. D. CHIP JOYNER:** Just going back on circulation, Auburn Avenue was down. Did you mention why Auburn Avenue, the circulation was down? It looked like it said 43 percent.

MRS. GAYLE H. HOLLOMAN: Auburn doesn't circulate.

MR. D. CHIP JOYNER: Or what was the stat?

MRS. GAYLE H. HOLLOMAN: Well see, maybe that's an error, I don't know. Let me look.

MR. JOE PIONTEK: You mean the visits were down?

MRS. GAYLE H. HOLLOMAN: Visits are --

**MR. D. CHIP JOYNER:** Oh, under branches total, Auburn Avenue Research, percentage changed, 44 percent. It's the very last, second to last line.

MRS. GAYLE H. HOLLOMAN: Where --

MR. D. CHIP JOYNER: Under the circulation status report.

MRS. GAYLE H. HOLLOMAN: Well, they don't really circulate. I don't know how we got that number. I need to look and check on this. Because they don't circulate anything, everything is research.

MR. D. CHIP JOYNER: Right.

**MRS. GAYLE H. HOLLOMAN:** That didn't answer the question, I did not, I'm sorry. We've had some real confusing stats since we had the cyber-security attack. So I need to find out what that's about, I don't really know.

**MR. JOE PIONTEK:** Very real numbers though, I mean, you're talking about 40 in one case, 171.

MRS. GAYLE H. HOLLOMAN: That's true. That is odd, because, you know, nothing circulates there.

**MR. JOE PIONTEK:** The visits are great though.

MRS. GAYLE H. HOLLOMAN: I'm sorry?

**MR. JOE PIONTEK:** Visits are great.

MRS. GAYLE H. HOLLOMAN: Oh, Yes.

**MR. JOE PIONTEK:** They're high.

**ADJOURNMENT** 

**MOTION** 

**CHAIR PRISCILLA BORDERS:** If you just can give us an update next Board meeting regarding that, we would appreciate it. Anything else? Without anything -- without anything further and no new business, I'll entertain a motion to adjourn.

MR. JOE PIONTEK: So, moved.

**CHAIR PRISCILLA BORDERS:** Do I have a second?

MS. BEVERLY RICE: Second.

CHAIR PRISCILLA BORDERS: All those in favor?

TRUSTEES: Aye.

**CHAIR PRISCILLA BORDERS:** Thank you guys so much.

(Whereupon, the Regular Meeting of the Board of Trustees concluded at 4:37 p.m.)

#### **Director's Report**

Gayle H. Holloman, Executive Director

April **2024** 

#### **Highlights:**

• The Milton Library had a fantastic start to the month with a huge Solar Eclipse Viewing Event on Monday, April 8<sup>th</sup>. Staff had over 1200 patrons walk through the door that day and gave away over 700 pairs of eclipse glasses at the branch. The Branch Manager secured 2000 glasses that were distributed to participating libraries to hand out.

Doc. #24-26

- South Fulton Library staff hosted the BFF Girlz Book Club which is an organization that aims to foster a love of books and learning among girls ages 6-11. The club offers monthly book discussions, creative writing workshops, and fun activities that inspire girls to read more and discover new genres and perspectives.
- A creative writing workshop was held at the Roswell Library in partnership with Roswell High School's Chapter of the National English Honor Society
- The Hapeville Library staff held a Digital Readiness Workshop for older adults to help them with better use of their devices.
- The Fairburn Library staff hosted a Lego, Robotics and STEM event for ages 6 to 14.
- The Alpharetta Library's first annual Storytelling Festival was held in partnership with the City of Alpharetta and the Friends of the Alpharetta Library. It was a huge success with 699 participants.
- Early voting took place at many of the branches.
- A Kids Comic Corner Book Club was launched at the East Atlanta Library.
- The West End Library hosted a Make a T-Shirt Bag in honor of Earth Day
- Staff attended the annual Public Library Conference held in Columbus, Ohio.
- Staff continued to plan the 2024 Summer Reading Program and annual Children's Book Festival
- Staff continued to plan the 2024 One Book, One Read Event
- Staff continued to plan the 30<sup>th</sup> Anniversary Celebration of the Auburn Avenue Library
- Staff at the Central Library continued to plan the launch of Career Online High School
- Social Services staff added targeted assistance for veterans
- Outreach Services staff provided information and programming at Commissioner sponsored events

#### **April Observances/Recognition:**

- 1. National Poetry Month
- 2. Jazz Appreciation Month
- 3. Financial Literacy Month
- 4. National Library Week
- 5. Drop Everything and Read Events
- 6. Volunteer Appreciation Program
- 7. Observance of Ramadan
- 8. Earth Day

### FULTON COUNTY LIBARY SYSTEM MONTHLY FINANCIAL REPORT - TOTAL LIBRARY

AS OF APRIL 30, 2024

Doc #24-24

| SERVICE              | 2024 BUDGET | APRIL               | 2024 YTD            | 2024 YTD            | 2024 YTD   | 2024 YTD    | BUDGET     |
|----------------------|-------------|---------------------|---------------------|---------------------|------------|-------------|------------|
| DESCRIPTION          | ALLOCATION  | <b>EXPENDITURES</b> | <b>EXPENDITURES</b> | <b>ENCUMBRANCES</b> | COMMITTED  | % COMMITTED | BALANCE    |
| REG SALARY           | 15,125,003  | 1,737,846           | 5,133,224           | ı                   | 5,133,224  | 34%         | 9,991,779  |
| PART TIME SALARY     | 536,034     | 40,561              | 116,293             | -                   | 116,293    | 22%         | 419,741    |
| BENEFITS             | 8,010,154   | 862,736             | 2,576,757           | 1                   | 2,576,757  | 32%         | 5,433,398  |
| BOOKS                | 3,327,502   | 1,163,159           | 1,167,823           | 826,891             | 1,994,714  | 60%         | 1,332,788  |
| OFFICE EQUIP. REPAIR | 35,500      | -                   | 233                 | 12,284              | 12,517     | 35%         | 22,983     |
| EQUIPMENT            | 67,000      | 1,150               | 1,150               | 8,021               | 9,171      | 14%         | 57,829     |
| OFFICE FURNITURE     | 3,500       | 615                 | 615                 | -                   | 615        | 18%         | 2,885      |
| PROFESSIONAL SERV    | 26,800      | -                   | ı                   | 2,370               | 2,370      | 9%          | 24,430     |
| COPIER MACHINE       | 226,000     | 20,535              | 18,587              | -                   | 18,587     | 8%          | 207,413    |
| COPIER PAPER         | 500         | =                   | ı                   | -                   | -          | 0%          | 500        |
| SUPPLIES             | 124,748     | 11,072              | 31,965              | 15,190              | 47,155     | 38%         | 77,593     |
| COMPUTER HARDWARE    | 651,400     | -                   | 361,274             | -                   | 361,274    | 55%         | 290,126    |
| RENT                 | 238,750     | 5,165               | 38,911              | 6,046               | 44,957     | 19%         | 193,793    |
| OTHER SERVICES       | 536,000     | 21,298              | 107,925             | 27,186              | 135,110    | 25%         | 400,890    |
| TRAVEL/CONFERENCE    | 11,500      | -                   | ı                   | -                   | -          | 0%          | 11,500     |
| HOSPITALITY EXPENSE  | 23,420      | 309                 | 309                 | -                   | 309        | 1%          | 23,111     |
| VEHICLE MAINTENANCE  | 31,511      | -                   | 65                  | -                   | 65         | 0%          | 31,446     |
| GENERAL INSURANCE    | 622,596     | 69,257              | 277,027             | =                   | 277,027    | 44%         | 345,569    |
| ARTS-CFS             | 750         | -                   | -                   | -                   | -          | 0%          | 750        |
| CONTINGENCY          | 322,811     | -                   | -                   | -                   | -          | 0%          | 322,811    |
| TOTAL                | 29,921,479  | 3,933,703           | 9,832,157           | 897,987             | 10,730,144 | 36%         | 19,191,335 |

### FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - ORG TYPE APRIL

**AS OF APRIL 30, 2024** 

| ORGANIZATION   | SERVICE              | 2024 BUDGET | APRIL        | 2024 YTD            | 2024 YTD            | 2024 YTD  | 2024 YTD    | BUDGET     |
|----------------|----------------------|-------------|--------------|---------------------|---------------------|-----------|-------------|------------|
| TYPE           | DESCRIPTION          | ALLOCATION  | EXPENDITURES | <b>EXPENDITURES</b> | <b>ENCUMBRANCES</b> | COMMITTED | % COMMITTED | BALANCE    |
| PUBLIC SERVICE | REG SALARY           | 11,294,477  | 1,293,764    | 3,825,067           | -                   | 3,825,067 | 34%         | 7,469,410  |
|                | PART TIME SALARY     | 536,034     | 40,561       | 116,293             | -                   | 116,293   | 22%         | 419,741    |
|                | BENEFITS             | 6,062,931   | 657,660      | 1,963,364           | -                   | 1,963,364 | 32%         | 4,099,568  |
|                | BOOKS                | 2,517,643   | 354,308      | 358,972             | 826,891             | 1,185,863 | 47%         | 1,331,780  |
|                | OFFICE EQUIP. REPAIR | 32,000      | -            | 233                 | 8,784               | 9,017     | 28%         | 22,983     |
|                | EQUIPMENT            | 25,000      | 1,150        | 1,150               | -                   | 1,150     | 5%          | 23,850     |
|                | OFFICE FURNITURE     | 1,500       | 615          | 615                 | -                   | 615       | 41%         | 885        |
|                | PROFESSIONAL SERV    | 20,000      | -            | -                   | 2,140               | 2,140     | 11%         | 17,860     |
|                | COPIER MACHINE       | 225,000     | 20,535       | 18,587              | -                   | 18,587    | 8%          | 206,413    |
|                | SUPPLIES             | 36,200      | 6,513        | 12,437              | 3,661               | 16,098    | 44%         | 20,102     |
|                | RENT                 | 238,750     | 5,165        | 38,911              | 6,046               | 44,957    | 19%         | 193,793    |
|                | OTHER SERVICES       | 253,323     | 14,540       | 54,874              | -                   | 54,874    | 22%         | 198,449    |
|                | HOSPITALITY EXPENSE  | 14,400      | 41           | 41                  | -                   | 41        | 0%          | 14,359     |
|                | VEHICLE MAINTENANCE  | 3,000       | -            | -                   | -                   | -         | 0%          | 3,000      |
|                | GENERAL INSURANCE    | 404,826     | 51,109       | 204,437             | -                   | 204,437   | 50%         | 200,389    |
|                | ARTS-CFS             | 750         | -            | -                   | -                   | -         | 0%          | 750        |
|                | CONTINGENCY          | 208,484     | -            | -                   | -                   | -         | 0%          | 208,484    |
|                |                      | 114,327     | -            | -                   | -                   | -         | 0%          | 114,327    |
| TOTAL          |                      | 21,988,645  | 2,445,961    | 6,594,980           | 847,522             | 7,442,502 | 34%         | 14,546,143 |

### FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - ORG TYPE APRIL

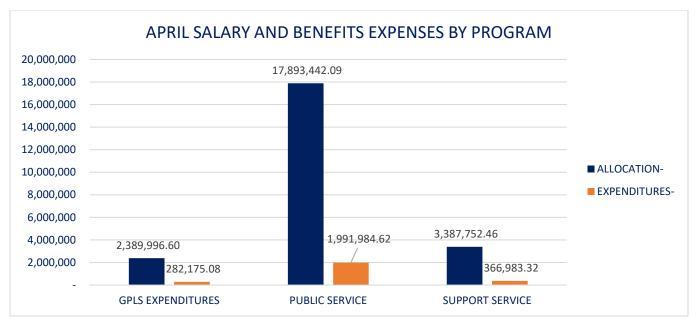
#### **AS OF APRIL 30, 2024**

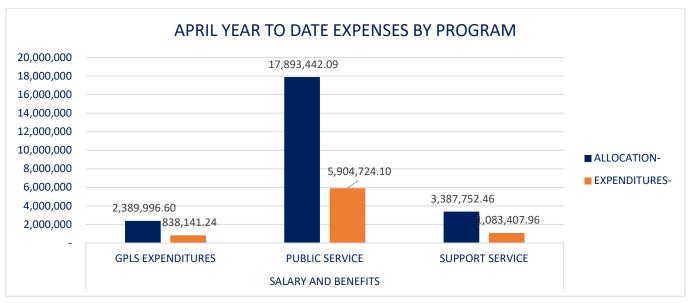
| ORGANIZATION    | SERVICE              | 2024 BUDGET | APRIL               | 2024 YTD            | 2024 YTD            | 2024 YTD  | 2024 YTD    | BUDGET    |
|-----------------|----------------------|-------------|---------------------|---------------------|---------------------|-----------|-------------|-----------|
| TYPE            | DESCRIPTION          | ALLOCATION  | <b>EXPENDITURES</b> | <b>EXPENDITURES</b> | <b>ENCUMBRANCES</b> | COMMITTED | % COMMITTED | BALANCE   |
| SUPPORT SERVICE | REG SALARY           | 2,189,004   | 246,410             | 723,285             | -                   | 723,285   | 33%         | 1,465,719 |
|                 | SALARIES-OVERTIME    | -           | -                   | -                   | -                   | -         | #DIV/0!     | -         |
|                 | BENEFITS             | 1,198,748   | 120,574             | 360,123             | -                   | 360,123   | 30%         | 838,625   |
|                 | OFFICE EQUIP. REPAIR | 3,500       | -                   | -                   | 3,500               | 3,500     | 100%        | -         |
|                 | EQUIPMENT            | 42,000      | -                   | -                   | 8,021               | 8,021     | 19%         | 33,979    |
|                 | OFFICE FURNITURE     | 2,000       | -                   | -                   | -                   | 1         | 0%          | 2,000     |
|                 | PROFESSIONAL SERV    | 6,800       | -                   | -                   | 230                 | 230       | 3%          | 6,570     |
|                 | COPIER MACHINE       | 1,000       | -                   | -                   | -                   | -         | 0%          | 1,000     |
|                 | COPIER PAPER         | 500         | -                   | -                   | -                   | -         | 0%          | 500       |
|                 | SUPPLIES             | 88,548      | 4,559               | 19,528              | 11,529              | 31,057    | 35%         | 57,491    |
|                 | COMPUTER HARDWARE    | 651,400     | -                   | 361,274             | -                   | 361,274   | 55%         | 290,126   |
|                 | OTHER SERVICES       | 282,677     | 6,759               | 53,051              | 27,186              | 80,237    | 28%         | 202,440   |
|                 | TRAVEL/CONFERENCE    | 11,500      | -                   | -                   | -                   | 1         | 0%          | 11,500    |
|                 | HOPITALITY           | 9,020       | 268                 | 268                 | -                   | 268       | 3%          | 8,752     |
|                 | VEHICLE MAINTENANCE  | 28,511      | -                   | 65                  | -                   | 65        | 0%          | 28,446    |
|                 | GENERAL INSURANCE    | 217,770     | 18,148              | 72,590              | -                   | 72,590    | 33%         | 145,180   |
| TOTAL           |                      | 4,732,978   | 396,716             | 1,590,184           | 50,465              | 1,640,649 | 35%         | 3,092,329 |

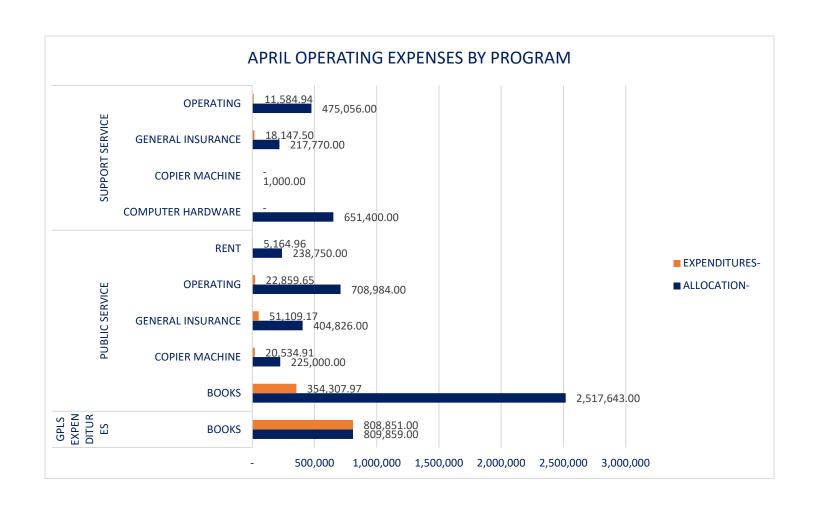
### FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - ORG TYPE APRIL

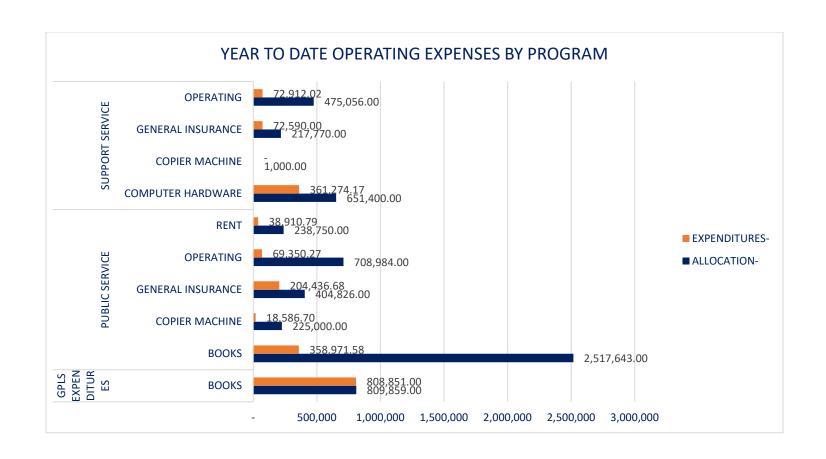
#### AS OF APRIL 30, 2024

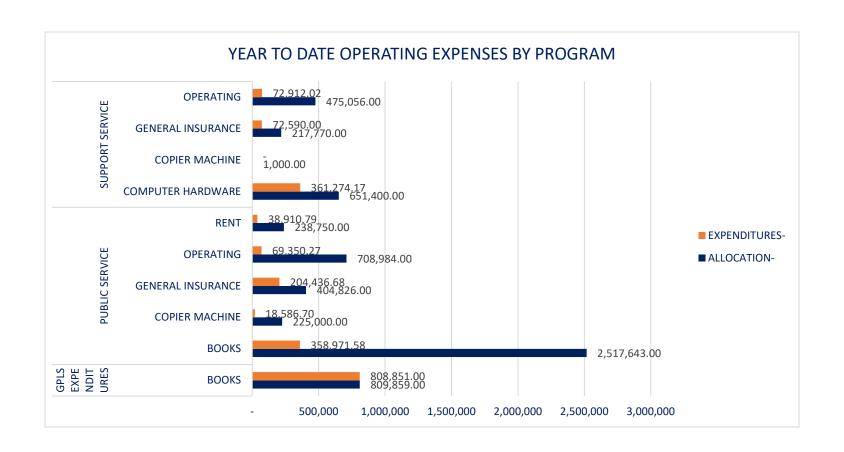
| ORGANIZATION      | SERVICE     | 2024 BUDGET | APRIL               | 2024 YTD            | 2024 YTD            | 2024 YTD  | 2024 YTD    | BUDGET    |
|-------------------|-------------|-------------|---------------------|---------------------|---------------------|-----------|-------------|-----------|
| TYPE              | DESCRIPTION | ALLOCATION  | <b>EXPENDITURES</b> | <b>EXPENDITURES</b> | <b>ENCUMBRANCES</b> | COMMITTED | % COMMITTED | BALANCE   |
| GPLS EXPENDITURES | REG SALARY  | 1,641,522   | 197,672             | 584,872             | -                   | 584,872   | 36%         | 1,056,650 |
|                   | BENEFITS    | 748,475     | 84,503              | 253,270             | -                   | 253,270   | 34%         | 495,205   |
|                   | BOOKS       | 809,859     | 808,851             | 808,851             | -                   | 808,851   | 100%        | 1,008     |
| TOTAL             |             | 3,199,856   | 1,091,026           | 1,646,992           | -                   | 1,646,992 | 51%         | 1,552,863 |

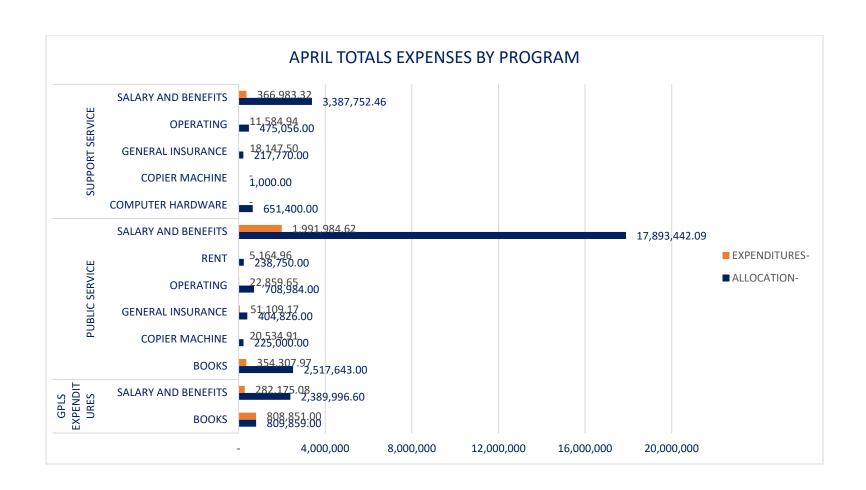


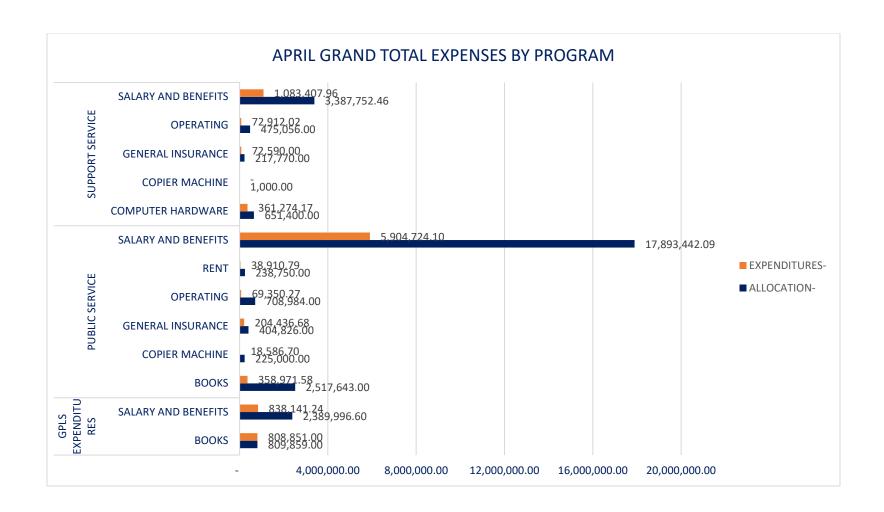












### FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - TOTAL LIBRARY

**AS OF MARCH 31, 2024** 

Doc. #24-19

| SERVICE              | 2024 BUDGET | MARCH               | 2024 YTD           | 2024 YTD            | 2024 YTD  | 2024 YTD    | BUDGET     |
|----------------------|-------------|---------------------|--------------------|---------------------|-----------|-------------|------------|
| TYPE                 | ALLOCATION  | <b>EXPENDITURES</b> | <b>EXPENDITURE</b> | <b>ENCUMBRANCES</b> | COMMITTED | % COMMITTED | BALANCE    |
| REG SALARY           | 15,125,003  | 1,164,356           | 3,395,378          | =                   | 3,395,378 | 22%         | 11,729,625 |
| PART TIME SALARY     | 536,034     | 29,016              | 75,732             | -                   | 75,732    | 14%         | 460,302    |
| BENEFITS             | 8,010,154   | 580,538             | 1,714,021          | -                   | 1,714,021 | 21%         | 6,296,134  |
| BOOKS                | 3,327,502   | -                   | 4,664              | 1,896,178           | 1,900,842 | 57%         | 1,426,660  |
| OFFICE EQUIP. REPAIR | 35,500      | -                   | 233                | 12,284              | 12,517    | 35%         | 22,983     |
| EQUIPMENT            | 67,000      | -                   | -                  | 9,171               | 9,171     | 14%         | 57,829     |
| OFFICE FURNITURE     | 3,500       | -                   | ı                  | -                   | -         | 0%          | 3,500      |
| PROFESSIONAL SERV    | 26,800      | -                   | -                  | -                   | -         | 0%          | 26,800     |
| COPIER MACHINE       | 226,000     | -                   | (1,948)            | -                   | (1,948)   | -1%         | 227,948    |
| COPIER PAPER         | 500         | -                   | -                  | -                   | -         | 0%          | 500        |
| SUPPLIES             | 124,748     | 14,052              | 20,893             | 14,866              | 35,759    | 29%         | 88,989     |
| COMPUTER HARDWARE    | 651,400     | 361,274             | 361,274            | -                   | 361,274   | 55%         | 290,126    |
| RENT                 | 238,750     | 33,746              | 33,746             | 11,211              | 44,957    | 19%         | 193,793    |
| OTHER SERVICES       | 536,000     | 45,902              | 86,626             | 25,059              | 111,685   | 21%         | 424,315    |
| TRAVEL/CONFERENCE    | 11,500      | -                   | -                  | -                   | -         | 0%          | 11,500     |
| HOPITALITY           | 23,420      | -                   | ı                  | -                   | -         | 0%          | 23,420     |
| VEHICLE MAINTENANCE  | 31,511      | 65                  | 65                 | -                   | 65        | 0%          | 31,446     |
| GENERAL INSURANCE    | 622,596     | 69,257              | 207,770            | -                   | 207,770   | 33%         | 414,826    |
| ARTS-CFS             | 750         | -                   | -                  | -                   | -         | 0%          | 750        |
| CONTINGENCY          | 322,811     | -                   | -                  | -                   | -         | 0%          | 322,811    |
| TOTAL                | 29,598,668  | 2,298,205           | 5,898,453          | 1,968,769           | 7,867,222 | 27%         | 22,054,257 |

### FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE MARCH

**AS OF MARCH 31, 2024** 

| ORGANIZATION   | SERVICE              | 2024 BUDGET | MARCH               | 2024 YTD           | 2024 YTD            | 2024 YTD  | 2024 YTD    | BUDGET     |
|----------------|----------------------|-------------|---------------------|--------------------|---------------------|-----------|-------------|------------|
| TYPE           | DESCRIPTION          | ALLOCATION  | <b>EXPENDITURES</b> | <b>EXPENDITURE</b> | <b>ENCUMBRANCES</b> | COMMITTED | % COMMITTED | BALANCE    |
| PUBLIC SERVICE | REG SALARY           | 11,294,477  | 870,182             | 2,531,303          | -                   | 2,531,303 | 22%         | 8,763,174  |
|                | PART TIME SALARY     | 536,034     | 29,016              | 75,732             | -                   | 75,732    | 14%         | 460,302    |
|                | BENEFITS             | 6,062,931   | 443,571             | 1,305,704          | -                   | 1,305,704 | 22%         | 4,757,227  |
|                | BOOKS                | 2,517,643   | -                   | 4,664              | 1,087,327           | 1,091,991 | 43%         | 1,425,652  |
|                | OFFICE EQUIP. REPAIR | 32,000      | -                   | 233                | 8,784               | 9,017     | 28%         | 22,983     |
|                | EQUIPMENT            | 25,000      | -                   | -                  | 1,150               | 1,150     | 5%          | 23,850     |
|                | OFFICE FURNITURE     | 1,500       | -                   | -                  | -                   | -         | 0%          | 1,500      |
|                | PROFESSIONAL SERV    | 20,000      | -                   | -                  | -                   | -         | 0%          | 20,000     |
|                | COPIER MACHINE       | 225,000     | -                   | (1,948)            | -                   | (1,948)   | -1%         | 226,948    |
|                | SUPPLIES             | 36,200      | -                   | 5,924              | 5,984               | 11,907    | 33%         | 24,293     |
|                | RENT                 | 238,750     | 33,746              | 33,746             | 11,211              | 44,957    | 19%         | 193,793    |
|                | OTHER SERVICES       | 253,323     | 13,916              | 40,334             | -                   | 40,334    | 16%         | 212,989    |
|                | HOSPITALITY EXPENSE  | 14,400      | -                   | -                  | -                   | -         | 0%          | 14,400     |
|                | VEHICLE MAINTENANCE  | 3,000       | -                   | -                  | -                   | -         | 0%          | 3,000      |
|                | GENERAL INSURANCE    | 404,826     | 51,109              | 153,328            | -                   | 153,328   | 38%         | 251,498    |
|                | ARTS-CFS             | 750         | -                   | -                  | -                   | -         | 0%          | 750        |
|                | CONTINGENCY          | 322,811     | -                   | -                  | -                   | -         | 0%          | 322,811    |
| TOTAL          | TOTAL                | 21,988,645  | 1,441,540           | 4,149,019          | 1,114,456           | 5,263,475 | 24%         | 16,725,170 |

### FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE MARCH

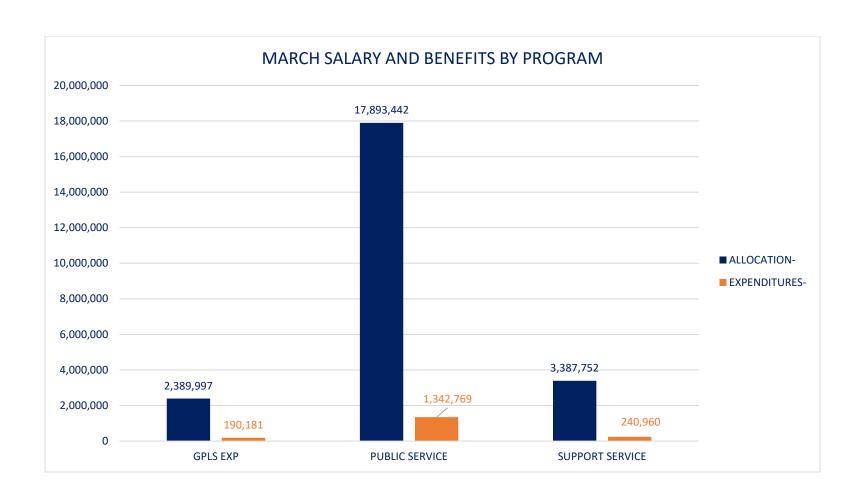
**AS OF MARCH 31, 2024** 

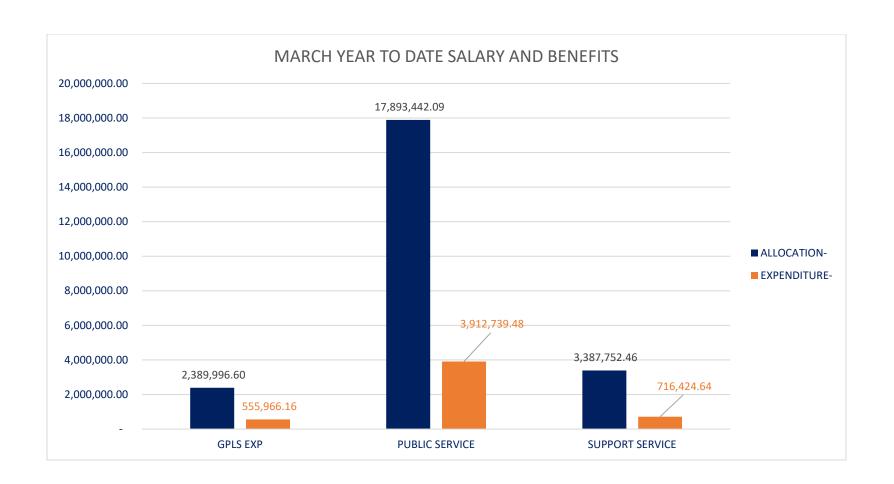
| ORGANIZATION    | SERVICE              | 2024 BUDGET | MARCH               | 2024 YTD           | 2024 YTD            | 2024 YTD  | 2024 YTD    | BUDGET    |
|-----------------|----------------------|-------------|---------------------|--------------------|---------------------|-----------|-------------|-----------|
| TYPE            | DESCRIPTION          | ALLOCATION  | <b>EXPENDITURES</b> | <b>EXPENDITURE</b> | <b>ENCUMBRANCES</b> | COMMITTED | % COMMITTED | BALANCE   |
| SUPPORT SERVICE | REG SALARY           | 2,189,004   | 161,213             | 476,875            | -                   | 476,875   | 22%         | 1,712,129 |
|                 | BENEFITS             | 1,198,748   | 79,747              | 239,550            | -                   | 239,550   | 20%         | 959,199   |
|                 | OFFICE EQUIP. REPAIR | 3,500       | -                   | -                  | 3,500               | 3,500     | 100%        | -         |
|                 | EQUIPMENT            | 42,000      | -                   | -                  | 8,021               | 8,021     | 19%         | 33,979    |
|                 | OFFICE FURNITURE     | 2,000       | -                   | -                  | -                   | -         | 0%          | 2,000     |
|                 | PROFESSIONAL SERV    | 6,800       | -                   | -                  | -                   | -         | 0%          | 6,800     |
|                 | COPIER MACHINE       | 1,000       | -                   | -                  | -                   | -         | 0%          | 1,000     |
|                 | COPIER PAPER         | 500         | -                   | -                  | -                   | -         | 0%          | 500       |
|                 | SUPPLIES             | 88,548      | 14,052              | 14,969             | 8,882               | 23,851    | 27%         | 64,697    |
|                 | COMPUTER HARDWARE    | 651,400     | 361,274             | 361,274            | -                   | 361,274   | 55%         | 290,126   |
|                 | OTHER SERVICES       | 282,677     | 31,986              | 46,292             | 25,059              | 71,351    | 25%         | 211,326   |
|                 | TRAVEL/CONFERENCE    | 11,500      | -                   | -                  | -                   | -         | 0%          | 11,500    |
|                 | HOPITALITY           | 9,020       | -                   | -                  | -                   | -         | 0%          | 9,020     |
|                 | VEHICLE MAINTENANCE  | 28,511      | 65                  | 65                 | -                   | 65        | 0%          | 28,446    |
|                 | GENERAL INSURANCE    | 217,770     | 18,148              | 54,443             | -                   | 54,443    | 25%         | 163,328   |
| TOTAL           |                      | 4,732,978   | 666,485             | 1,193,468          | 45,462              | 1,238,930 | 26%         | 3,494,048 |

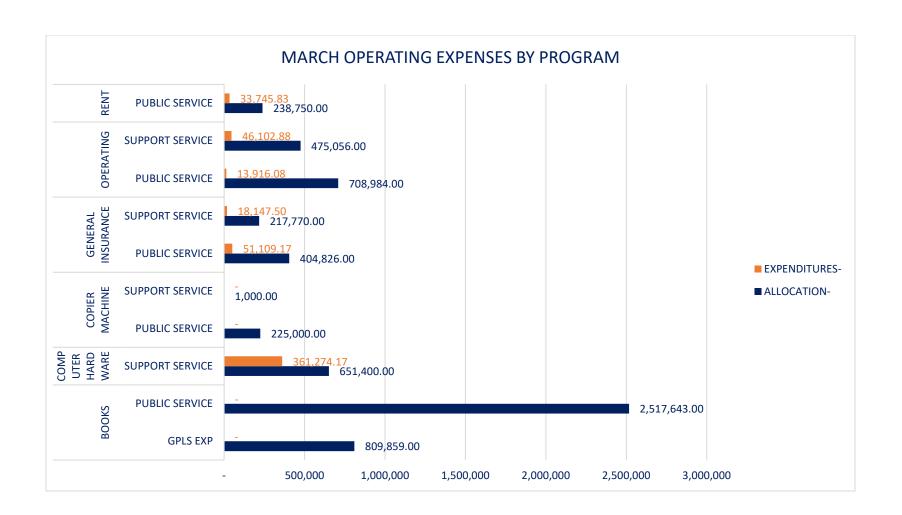
### FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE MARCH

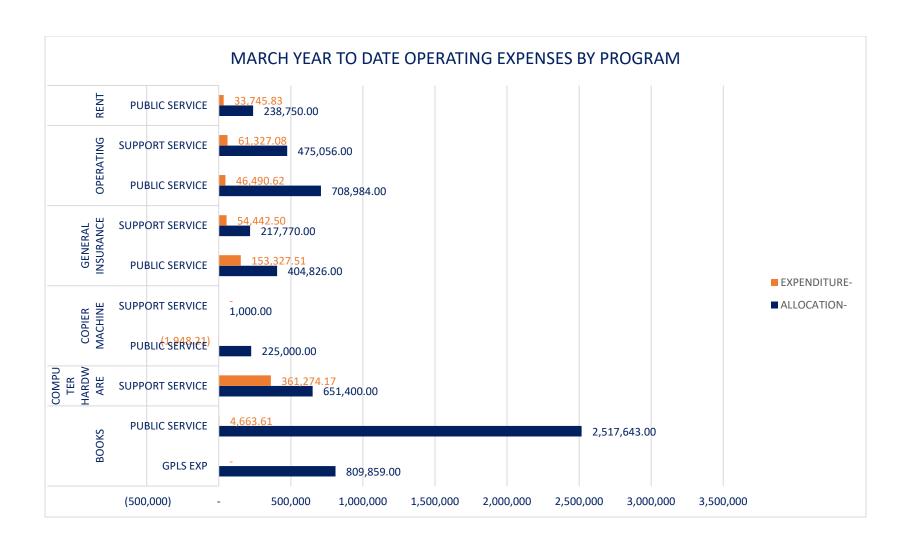
**AS OF MARCH 31, 2024** 

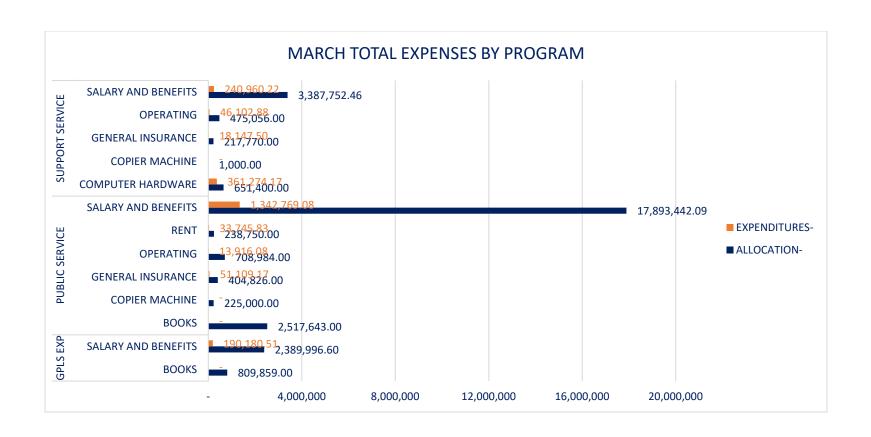
| ORGANIZATION      | SERVICE     | 2024 BUDGET | MARCH               | 2024 YTD           | 2024 YTD            | 2024 YTD  | 2024 YTD    | BUDGET    |
|-------------------|-------------|-------------|---------------------|--------------------|---------------------|-----------|-------------|-----------|
| TYPE              | DESCRIPTION | ALLOCATION  | <b>EXPENDITURES</b> | <b>EXPENDITURE</b> | <b>ENCUMBRANCES</b> | COMMITTED | % COMMITTED | BALANCE   |
| GPLS EXPENDITURES | REG SALARY  | 1,641,522   | 132,961             | 387,199            | -                   | 387,199   | 24%         | 1,254,323 |
|                   | BENEFITS    | 748,475     | 57,220              | 168,767            | -                   | 168,767   | 23%         | 579,708   |
|                   | BOOKS       | 809,859     | -                   | -                  | 808,851             | 808,851   | 100%        | 1,008     |
| TOTAL             |             | 3,199,856   | 190,181             | 555,966            | 808,851             | 1,364,817 | 43%         | 1,835,038 |

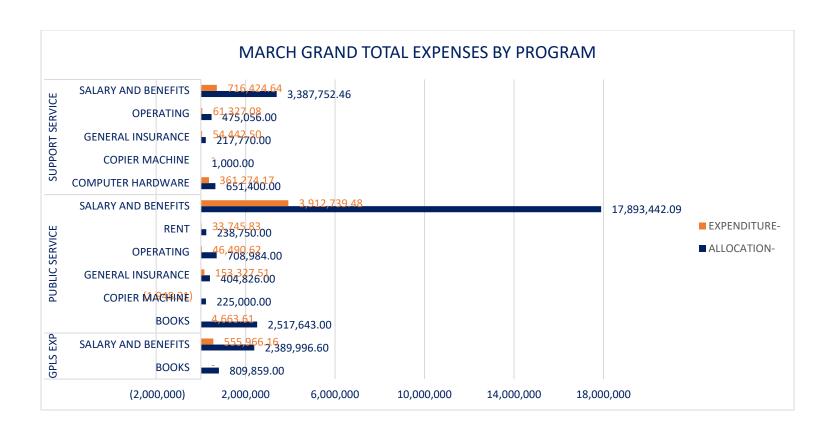












# FULTON COUNTY PUBLIC LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - TOTAL LIBRARY FEBRUARY

AS OF FEBRUARY 29,2024

Doc. #24-14

| ORGANIZATION         | 2024 BUDGET | FEBRUARY    | 2024 YTD    | 2024 YTD            | 2024 YTD  | YTD 2024 YTD |            |
|----------------------|-------------|-------------|-------------|---------------------|-----------|--------------|------------|
| TYPE                 | ALLOCATION  | EXPENDITUES | EXPENDITURE | <b>ENCUMBRANCES</b> | COMMITTED | % COMMITTED  | BALANCE    |
| REG SALARY           | 15,125,003  | 1,131,085   | 2,231,022   | -                   | 2,231,022 | 15%          | 12,893,981 |
| PART TIME SALARY     | 536,034     | 28,249      | 46,716      | -                   | 46,716    | 9%           | 489,318    |
| BENEFITS             | 8,010,154   | 564,248     | 1,133,483   | -                   | 1,133,483 | 14%          | 6,876,672  |
| BOOKS                | 3,327,502   | 1           | 4,664       | 858,920             | 863,584   | 26%          | 2,463,918  |
| OFFICE EQUIP. REPAIR | 35,500      | -           | 233         | 12,284              | 12,517    | 35%          | 22,983     |
| EQUIPMENT            | 67,000      | ı           | -           | 3,021               | 3,021     | 5%           | 63,979     |
| OFFICE FURNITURE     | 3,500       | -           | -           | -                   | -         | 0%           | 3,500      |
| PROFESSIONAL SERV    | 26,800      | 1           | -           | -                   | -         | 0%           | 26,800     |
| COPIER MACHINE       | 226,000     | -           | (1,948)     | -                   | (1,948)   | -1%          | 227,948    |
| COPIER PAPER         | 500         | -           | =           | =                   | -         | 0%           | 500        |
| SUPPLIES             | 124,748     | 50          | 6,841       | 6,854               | 13,695    | 11%          | 111,053    |
| COMPUTER HARDWARE    | 651,400     | -           | -           | -                   | -         | 0%           | 651,400    |
| RENT                 | 238,750     | 1           | -           | -                   | -         | 0%           | 238,750    |
| OTHER SERVICES       | 536,000     | 20,981      | 40,724      | 47,874              | 88,599    | 17%          | 447,401    |
| TRAVEL/CONFERENCE    | 11,500      | ı           | -           | -                   | -         | 0%           | 11,500     |
| HOPITALITY           | 23,420      | -           | -           | -                   | -         | 0%           | 23,420     |
| VEHICLE MAINTENANCE  | 31,511      | -           | -           | -                   | -         | 0%           | 31,511     |
| GENERAL INSURANCE    | 622,596     | 69,257      | 138,513     | -                   | 138,513   | 22%          | 484,083    |
| ARTS-CFS             | 750         | -           | -           | -                   | -         | 0%           | 750        |
| CONTINGENCY          | 322,811     | -           | -           | -                   | -         | 0%           | 322,811    |
| TOTAL                | 29,921,479  | 1,813,870   | 3,600,248   | 928,954             | 4,529,202 | 15%          | 25,392,277 |

## FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE FEBRUARY

AS OF FEBRUARY 29, 2024

| ORGANIZATION   | SERVICE              | 2024 BUDGET | FEBRUARY     | 2024 YTD    | 2024 YTD            | 2024 YTD  | 2024 YTD    | BUDGET     |
|----------------|----------------------|-------------|--------------|-------------|---------------------|-----------|-------------|------------|
| TYPE           | DESCRIPTION          | ALLOCATION  | EXPENDITURES | EXPENDITURE | <b>ENCUMBRANCES</b> | COMMITTED | % COMMITTED | BALANCE    |
| PUBLIC SERVICE | REG SALARY           | 11,294,477  | 841,289      | 1,661,121   | -                   | 1,661,121 | 15%         | 9,633,356  |
|                | PART TIME SALARY     | 536,034     | 28,249       | 46,716      | -                   | 46,716    | 9%          | 489,318    |
|                | BENEFITS             | 6,062,931   | 428,529      | 862,133     | -                   | 862,133   | 14%         | 5,200,798  |
|                | BOOKS                | 2,517,643   | -            | 4,664       | 858,920             | 863,584   | 34%         | 1,654,059  |
|                | OFFICE EQUIP. REPAIR | 32,000      | -            | 233         | 8,784               | 9,017     | 28%         | 22,983     |
|                | EQUIPMENT            | 25,000      | -            | -           | -                   | -         | 0%          | 25,000     |
|                | OFFICE FURNITURE     | 1,500       | -            | -           | -                   | -         | 0%          | 1,500      |
|                | PROFESSIONAL SERV    | 20,000      | -            | -           | -                   | -         | 0%          | 20,000     |
|                | COPIER MACHINE       | 225,000     | -            | (1,948)     | -                   | (1,948)   | -1%         | 226,948    |
|                | SUPPLIES             | 36,200      | -            | 5,924       | -                   | 5,924     | 16%         | 30,276     |
|                | RENT                 | 238,750     | -            | -           | -                   | -         | 0%          | 238,750    |
|                | OTHER SERVICES       | 253,323     | 12,965       | 26,418      | -                   | 26,418    | 10%         | 226,905    |
|                | HOSPITALITY EXPENSE  | 14,400      | -            | -           | -                   | -         | 0%          | 14,400     |
|                | VEHICLE MAINTENANCE  | 3,000       | -            | -           | -                   | -         | 0%          | 3,000      |
|                | GENERAL INSURANCE    | 404,826     | 51,109       | 102,218     | -                   | 102,218   | 25%         | 302,608    |
|                | ARTS-CFS             | 750         | -            | -           | -                   | -         | 0%          | 750        |
|                | CONTINGENCY          | 322,811     | -            | -           | -                   | -         | 0%          | 322,811    |
| TOTAL          |                      | 21,988,645  | 1,362,142    | 2,707,479   | 867,705             | 3,575,183 | 16%         | 18,413,462 |

## FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE FEBRUARY

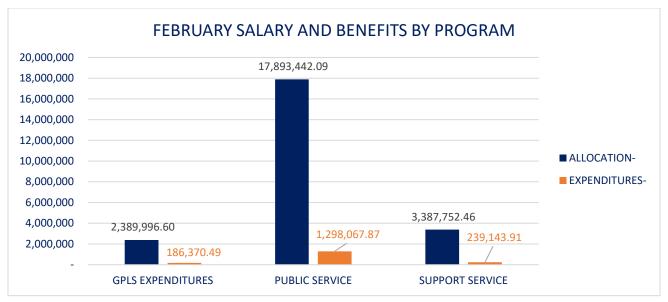
AS OF FEBRUARY 29, 2024

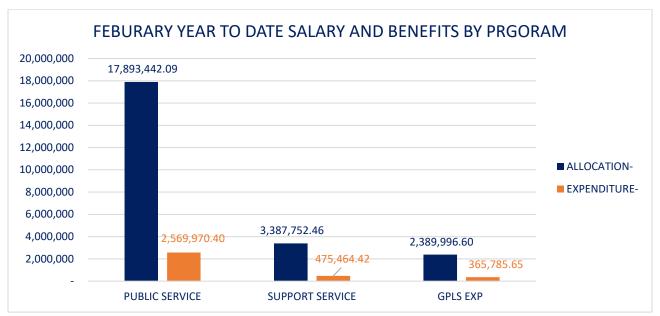
| ORGANIZATION    | SERVICE              | 2024 BUDGET | FEBRUARY     | 2024 YTD    | 2024 YTD            | 2024 YTD  | 2024 YTD    | BUDGET    |
|-----------------|----------------------|-------------|--------------|-------------|---------------------|-----------|-------------|-----------|
| TYPE            | DESCRIPTION          | ALLOCATION  | EXPENDITURES | EXPENDITURE | <b>ENCUMBRANCES</b> | COMMITTED | % COMMITTED | BALANCE   |
| SUPPORT SERVICE | REG SALARY           | 2,189,004   | 159,787      | 315,662     | -                   | 315,662   | 14%         | 1,873,342 |
|                 | BENEFITS             | 1,198,748   | 79,357       | 159,802     | -                   | 159,802   | 13%         | 1,038,946 |
|                 | OFFICE EQUIP. REPAIR | 3,500       | -            | -           | 3,500               | 3,500     | 100%        | -         |
|                 | EQUIPMENT            | 42,000      | -            | -           | 3,021               | 3,021     | 7%          | 38,979    |
|                 | OFFICE FURNITURE     | 2,000       | -            | -           | -                   | -         | 0%          | 2,000     |
|                 | PROFESSIONAL SERV    | 6,800       | -            | -           | -                   | -         | 0%          | 6,800     |
|                 | COPIER MACHINE       | 1,000       | -            | -           | -                   | -         | 0%          | 1,000     |
|                 | COPIER PAPER         | 500         | -            | -           | -                   | -         | 0%          | 500       |
|                 | SUPPLIES             | 88,548      | 50           | 918         | 6,854               | 7,772     | 9%          | 80,776    |
|                 | COMPUTER HARDWARE    | 651,400     | -            | -           | -                   | -         | 0%          | 651,400   |
|                 | OTHER SERVICES       | 282,677     | 8,017        | 14,306      | 47,874              | 62,181    | 22%         | 220,496   |
|                 | TRAVEL/CONFERENCE    | 11,500      | -            | -           | -                   | -         | 0%          | 11,500    |
|                 | HOPITALITY           | 9,020       | -            | -           | -                   | -         | 0%          | 9,020     |
|                 | VEHICLE MAINTENANCE  | 28,511      | -            | -           | -                   | -         | 0%          | 28,511    |
|                 | GENERAL INSURANCE    | 217,770     | 18,148       | 36,295      | -                   | 36,295    | 17%         | 181,475   |
| TOTAL           |                      | 4,732,978   | 265,358      | 526,984     | 61,249              | 588,233   | 12%         | 4,144,746 |

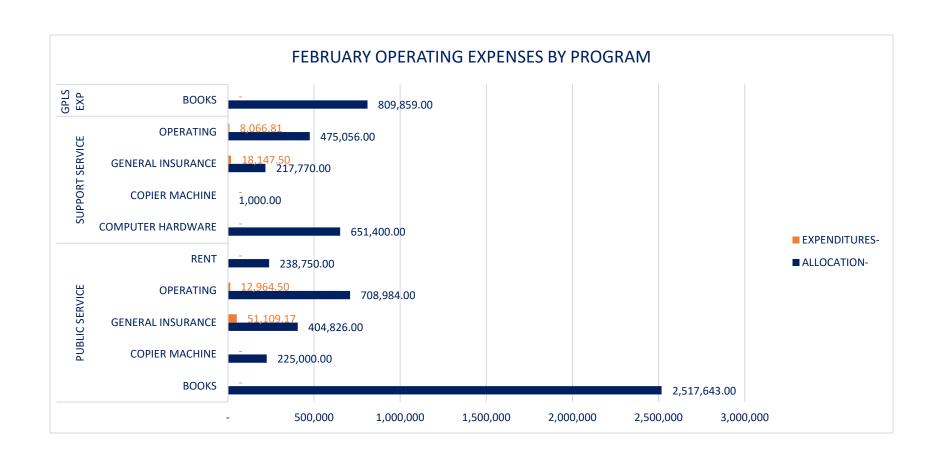
## FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE FEBRUARY

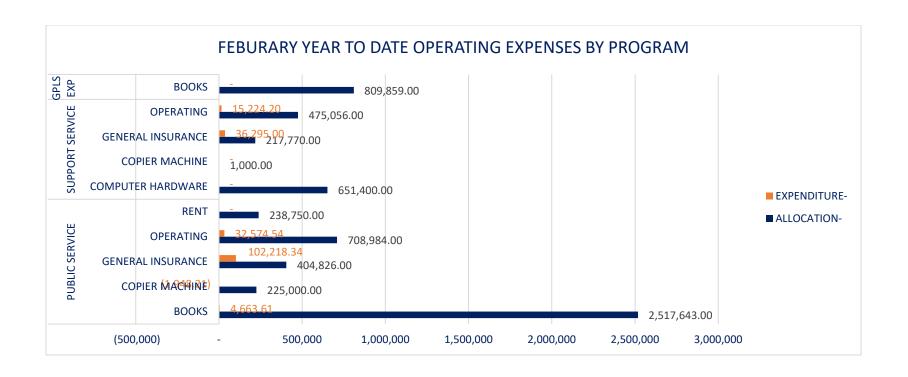
AS OF FEBRUARY 29, 2024

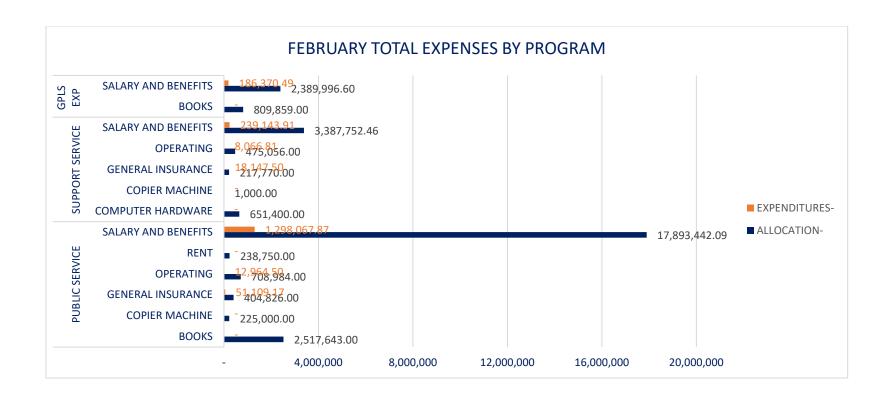
| ORGANIZATION      | SERVICE     | 2024 BUDGET | FEBRUARY     | 2024 YTD    | 2024 YTD            | 2024 YTD  | 2024 YTD    | BUDGET    |  |
|-------------------|-------------|-------------|--------------|-------------|---------------------|-----------|-------------|-----------|--|
| TYPE              | DESCRIPTION | ALLOCATION  | EXPENDITURES | EXPENDITURE | <b>ENCUMBRANCES</b> | COMMITTED | % COMMITTED | BALANCE   |  |
| GPLS EXPENDITURES | REG SALARY  | 1,641,522   | 130,009      | 254,239     | -                   | 254,239   | 15%         | 1,387,283 |  |
|                   | BENEFITS    | 748,475     | 56,362       | 111,547     | 1                   | 111,547   | 15%         | 636,928   |  |
|                   | BOOKS       | 809,859     | -            | -           | 1                   | -         | 0%          | 809,859   |  |
| TOTAL             |             | 3,199,856   | 186,370      | 365,786     | -                   | 365,786   | 11%         | 2,834,070 |  |

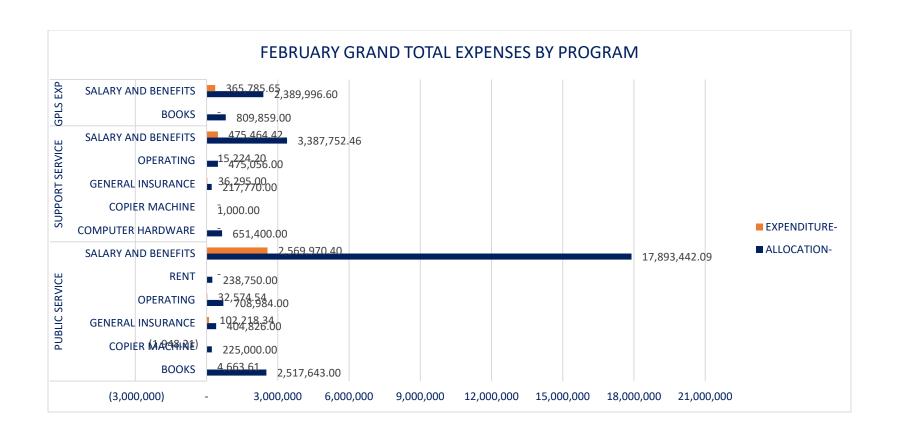












| Monthly Usage Summ   | ary - Ap      | oril 2024     | 4      |   | Doc. #24-25 |
|--|---------------|---------------|--------|---|-------------|
| Activity and Description                                       | 2024          | YTD           | 2023   | 703118  703118  181968  1202392  262334 106631  3628076  698534  534326  113303  912 23786  202 901  1138 15931 | YTD % +/-   |
|  |               |               |        |   |             |
| Circulation  |               |               |        |   |             |
| Total number of items checked out of the library               | 180524        | 745970        | 168706 | /03118  | 6%          |
| Holds  |               |               |        |   |             |
| Number of requests by patrons                                  | 45,702        | 188225        | 42266  | 181968  | 3%          |
| Visits   |               |               |        |   |             |
| Number of people entering a library for any reason             | 303580        | 746547        | 132411 | 1202392   | -38%        |
| realizer of people officining a library for any reason         | 303300        | 740547        | 132411 | 1202332   | 3070        |
| Computer/Internet Usage  |               |               |        |   |             |
| Number of computer sessions (Internet access and office softw  | 74101         | 220358        | 65869  | 262334  | -16%        |
| Number of hours of computer use                                | 29,472        | 87475         | 27227  | 106631  | -18%        |
|  |               |               |        |   |             |
| Web Page Visits  |               |               |        |   |             |
| Number of times people have visited the library's websites     | 1206128       | 4957363       | 841275 | 3628076   | 37%         |
| Web Visitors   |               |               |        |   |             |
| Number of people who visited the library's websites            | 206,137       | 818911        | 166360 | 698534  | 17%         |
| Virtual Circulation  |               |               |        |   |             |
| Number of materials downloaded or streamed                     | 154624        | 655547        | 133911 | 534326  | 23%         |
| Virtual Circulation Users                                      |               |               |        |   |             |
| Number of people who downloaded or streamed                    | 34792         | 143442        | 28075  | 113303  | 27%         |
| realiser of people with downloaded of streamed                 | 34732         | 143442        | 20073  | 113303  | 2770        |
| Children's programs  |               |               |        |   |             |
| Library sponsored programs offered for children (birth - 12)   | 319           | 1256          | 222    | 912   | 38%         |
| Number of people attending programs                            | 8303          | 28706         | 6051   | 23786   | 21%         |
| Teen Programs  |               |               |        |   |             |
| Library sponsored programs offered for teens (13 - 17)         | 110           | 372           | 52     | 202   | 84%         |
| Number of people attending programs                            | 1139          | 4081          | 150    | 901   | 353%        |
| Adult Programs   |               |               |        |   |             |
| Library sponsored programs offered for adults (18 + )          | 347           | 1254          | 295    | 1138  | 10%         |
| Number of people attending programs                            | 3778          | 14076         | 4281   |   | -12%        |
| Programs - Total   |               |               |        |   |             |
|  | 1000          | 2761          |        | 2000  | 252         |
| Library sponsored programs offered (includes all-ages not coun | 1020<br>19995 | 3564<br>67806 | 12406  | 2689<br>49494   |             |
| Number of people attending programs                            | 19995         | 67896         | 13406  | 49494   | 37%         |
| Meeting Rooms  |               |               |        |   |             |
| Non-library sponsored meetings or activities scheduled         | 416           | 1394          | 379    | 1383  |             |
| Number of people attending meetings or activities              | 6166          | 20330         | 6362   | 22095   | -8%         |

#### April 2024 Executive Write Up

Due to the cyber-attack, not all library visits were recorded through our gate software in the first quarter of this year. Working with IT and Bibliotheca we were able to get almost all libraries up by the beginning of April. Getting the gate software back online also meant counts that were not recorded the last two months now show up in the April count. This is why the visit numbers are much higher for some branches.

We have updated the virtual circulation numbers for the first quarter of 2024. We saw a large increase in Access Videos numbers in March. We reached out to the vendor and learned that these numbers were due to web crawler activity. The vendor provided revised numbers that excluded web crawler activity for January, February, and March. The vendor also shared that they did some work to exclude web crawlers going forward, and that the first full month of those changes will be May. The Strategy Office has been a part of this conversation, and we expect these numbers to be stable going forward.

We have updated the web page views and web user numbers for the first quarter to align with the Strategy Office numbers.

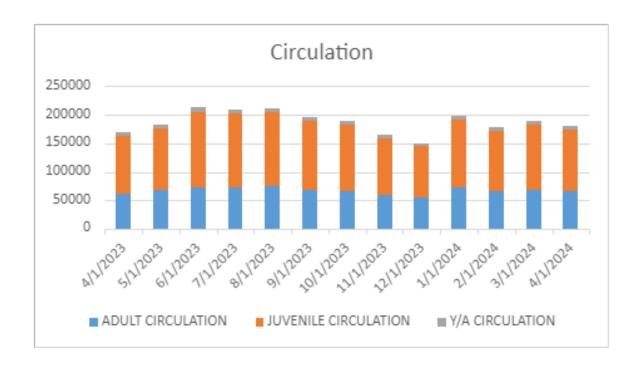
### Fulton County Library System Circulation Stats - April 2024

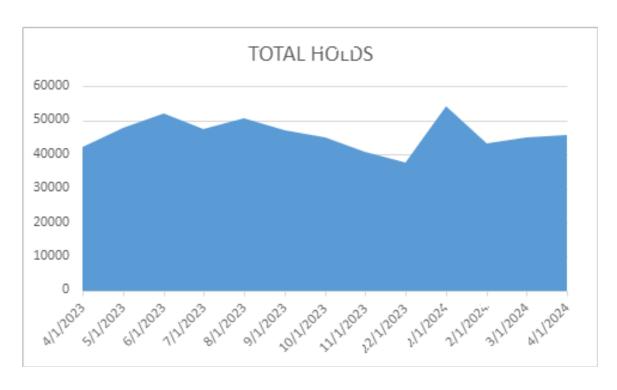
|                                   |       | <u> </u> |      |       | Month-        | Month-        |                       | •                 |                  |                  |                       |         |
|-----------------------------------|-------|----------|------|-------|---------------|---------------|-----------------------|-------------------|------------------|------------------|-----------------------|---------|
| AGENCY NAME                       | ADULT | JUVENILE | Y/A  | OTHER | 2024<br>TOTAL | 2023<br>TOTAL | INCREASE/<br>DECREASE | PERCENT<br>CHANGE | YTD 2024<br>CIRC | YTD 2023<br>CIRC | INCREASE/<br>DECREASE |         |
| ADAMS PARK                        | 390   | 531      | 22   | 2     | 945           | 684           | 261                   | 38.16%            | 3,969            | 3,063            | 906                   | 29.58%  |
| ADAMSVILLE/COLLIER HEIGHTS        | 555   | 548      | 39   |       | 1142          | 1073          | 69                    | 6.43%             | 5,467            | 4,198            |                       | 30.23%  |
| ALPHARETTA                        | 5581  | 12268    | 578  | 18    | 18445         | 20160         | -1715                 | -8.51%            | 74,812           | 83,543           | -8,731                | -10.45% |
| BUCKHEAD                          | 4160  | 5003     | 236  | 3     | 9402          | 8746          | 656                   | 7.50%             | 39,549           | 35,657           | 3,892                 | 10.92%  |
| CLEVELAND AVE                     | 22    | 1        | 0    | 0     | 23            | 848           | -825                  | -97.29%           | 96               | 3,144            |                       | -96.95% |
| COLLEGE PARK                      | 726   | 1106     | 89   | 4     | 1925          | 1098          | 827                   | 75.32%            | 7,794            | 5,149            | 2,645                 | 51.37%  |
| DOGWOOD                           | 576   | 279      | 80   | 0     | 935           | 999           | -64                   | -6.41%            | 4,072            | 4,288            | -216                  | -5.04%  |
| EAST ATLANTA                      | 2099  | 3516     | 109  | 0     | 5724          | 5144          | 580                   | 11.28%            | 23,911           | 21,877           | 2,034                 | 9.30%   |
| EAST POINT                        | 94    | 28       | 2    | 0     | 124           | 1619          | -1495                 | -92.34%           | 582              | 6,666            | -6,084                | -91.27% |
| EAST ROSWELL                      | 4391  | 7275     | 267  | 14    | 11947         | 11599         | 348                   | 3.00%             | 48,113           | 46,510           | 1,603                 | 3.45%   |
| EVELYN G. LOWERY @ CASCADE        | 934   | 1152     | 96   | 0     | 2182          | 2073          | 109                   | 5.26%             | 8,445            | 7,920            | 525                   | 6.63%   |
| FAIRBURN                          | 580   | 796      | 49   | 0     | 1425          | 1347          | 78                    | 5.79%             | 6,145            | 5,546            | 599                   | 10.80%  |
| GLADYS S. DENNARD @ SOUTH FULTON  | 1264  | 1654     | 153  | 2     | 3073          | 2305          | 768                   | 33.32%            | 11,806           | 9,717            | 2,089                 | 21.50%  |
| HAPEVILLE                         | 620   | 1023     | 83   | 3     | 1729          | 1211          | 518                   | 42.77%            | 7,374            | 5,080            | 2,294                 | 45.16%  |
| JOAN P. GARNER @ PONCE DE LEON    | 4517  | 5065     | 331  | 10    | 9923          | 9811          | 112                   | 1.14%             | 41,383           | 39,684           | 1,699                 | 4.28%   |
| KIRKWOOD                          | 1623  | 3862     | 127  | 3     | 5615          | 4781          | 834                   | 17.44%            | 22,296           | 19,885           | 2,411                 | 12.12%  |
| LOUISE WATLEY @ SOUTHEAST ATLANTA | 791   | 967      | 282  | 3     | 2043          | 1836          | 207                   | 11.27%            | 8,294            | 7,109            | 1,185                 | 16.67%  |
| MARTIN LUTHER KING, JR            | 61    | 29       | 3    | 0     | 93            | 997           | -904                  | -90.67%           | 1,605            | 4,498            | -2,893                | -64.32% |
| MECHANICSVILLE                    | 217   | 347      | 39   | 1     | 604           | 468           | 136                   | 29.06%            | 2,722            | 1,818            | 904                   | 49.72%  |
| METROPOLITAN                      | 1413  | 2920     | 89   | 3     | 4425          | 4138          | 287                   | 6.94%             | 19,807           | 17,632           | 2,175                 | 12.34%  |
| MILTON                            | 4310  | 9920     | 392  | 5     | 14627         | 8782          | 5845                  | 66.56%            | 60,586           | 45,410           | 15,176                | 33.42%  |
| NORTHEAST/SPRUILL OAKS            | 2937  | 6650     | 388  | 12    | 9987          | 8976          | 1011                  | 11.26%            | 40,345           | 38,864           | 1,481                 | 3.81%   |
| NORTHSIDE                         | 3207  | 5586     | 191  | 6     | 8990          | 7910          | 1080                  | 13.65%            | 38,699           | 33,341           | 5,358                 | 16.07%  |
| NORTHWEST @ SCOTTS CROSSING       | 746   | 1589     | 64   | 0     | 2399          | 3558          | -1159                 | -32.57%           | 13,639           | 13,930           | -291                  | -2.09%  |
| OCEE                              | 4520  | 11274    | 811  | 8     | 16613         | 16221         | 392                   | 2.42%             | 67,706           | 63,739           | 3,967                 | 6.22%   |
| PALMETTO                          | 507   | 952      | 55   | 0     | 1514          | 1318          | 196                   | 14.87%            | 5,707            | 5,913            | -206                  | -3.48%  |
| PEACHTREE                         | 2296  | 1472     | 107  | 8     | 3883          | 3882          | 1                     | 0.03%             | 16,818           | 16,754           | 64                    | 0.38%   |
| ROSWELL                           | 5479  | 7963     | 472  | 10    | 13924         | 13046         | 878                   | 6.73%             | 55,613           | 53,226           | 2,387                 | 4.48%   |
| SANDY SPRINGS                     | 6699  | 10901    | 528  | 7     | 18135         | 16263         | 1872                  | 11.51%            | 73,180           | 66,928           | 6,252                 | 9.34%   |
| WASHINGTON PARK                   | 654   | 748      | 53   | 2     | 1457          | 1332          | 125                   | 9.38%             | 5,324            | 5,759            | -435                  | -7.55%  |
| WEST END                          | 653   | 716      | 50   | 0     | 1419          | 1099          | 320                   | 29.12%            | 5,685            | 4,838            | 847                   | 17.51%  |
| WOLFCREEK                         | 976   | 1630     | 154  | 2     | 2762          | 2887          | -125                  | -4.33%            | 12,186           | 11,364           | 822                   | 7.23%   |
| BRANCHES TOTAL                    | 63598 | 107771   | 5939 | 126   | 177434        | 166211        | 11223                 | 6.75%             | 733,730          | 693,050          | 40,680                | 5.87%   |
| CENTRAL                           | 1977  | 874      | 134  | 9     | 2994          | 2373          | 621                   | 26.17%            | 11,964           | 9,638            | 2,326                 | 24.13%  |
| OUTREACH SERVICES                 | 0     | 0        | 0    | 0     | 0             | 0             | 0                     | 0                 | 9                | 15               | -6                    | -40.00% |
| AUBURN AVENUE RESEARCH            | 96    | 0        | 0    | 0     | 96            | 122           | -26                   | -21.31%           | 267              | 415              | -148                  | -35.66% |
| SYSTEM TOTAL                      | 65671 | 108645   | 6073 | 135   | 180524        | 168706        | 11818                 | 7.01%             | 745,970          | 703,118          | 42,852                | 6.09%   |

### FULTON COUNTY SYSTEM STATS AT A GLANCE - April 2024

|                                   |                      | I                      | I                 | 1                 | 1                  | -                     | I                     |                       |                        |
|-----------------------------------|----------------------|------------------------|-------------------|-------------------|--------------------|-----------------------|-----------------------|-----------------------|------------------------|
| AGENCY NAME                       | TOTAL<br>CIRCULATION | TOTAL<br>REGISTRATIONS | COMPUTER<br>USAGE | LIBRARY<br>VISITS | NUMBER OF PROGRAMS | PROGRAM<br>ATTENDANCE | NUMBER OF<br>MEETINGS | MEETING<br>ATTENDANCE | VOTER<br>REGISTRATIONS |
| ADAMS PARK                        | 945                  | 97                     | 2262              | 4,393             | 13                 | 6                     | 0                     | 0                     | 0                      |
| ADAMSVILLE/COLLIER HEIGHTS        | 1,142                | 102                    | 2972              | 10,381            | 16                 | 151                   | 3                     | 19                    | 1                      |
| ALPHARETTA                        | 18,445               | 612                    | 1156              | 72,765            | 58                 | 1891                  | 22                    | 680                   | 0                      |
| BUCKHEAD                          | 9,402                | 585                    | 3080              | 5,639             | 23                 | 808                   | 22                    | 434                   | 1                      |
| CLEVELAND AVE                     | 23                   | 25                     | 0                 | 0                 | 0                  | 0                     | 0                     | 0                     | 0                      |
| COLLEGE PARK                      | 1,925                | 143                    | 4383              | 4,474             | 11                 | 114                   | 2                     | 19                    | 0                      |
| DOGWOOD                           | 935                  | 57                     | 1301              | 10,843            | 15                 | 101                   | 6                     | 55                    | 0                      |
| EAST ATLANTA                      | 5,724                | 268                    | 1679              | 2,847             | 6                  | 108                   | 7                     | 52                    | 0                      |
| EAST POINT                        | 124                  | 78                     | 0                 | 0                 | 0                  | 0                     | 0                     | 0                     | 0                      |
| EAST ROSWELL                      | 11,947               | 289                    | 624               | 17,357            | 44                 | 601                   | 5                     | 49                    | 6                      |
| EVELYN G. LOWERY @ CASCADE        | 2,182                | 231                    | 2779              | 7,596             | 33                 | 662                   | 24                    | 328                   | 0                      |
| FAIRBURN                          | 1,425                | 158                    | 1026              | 3,232             | 14                 | 193                   | 7                     | 125                   | 6                      |
| GLADYS S. DENNARD @ SOUTH FULTON  | 3,073                | 231                    | 3194              | 14,218            | 48                 | 807                   | 25                    | 165                   | 2                      |
| HAPEVILLE                         | 1,729                | 87                     | 1528              | 0                 | 36                 | 368                   | 22                    | 314                   | 1                      |
| JOAN P. LOWERY @ PONCE DE LEON    | 9,923                | 378                    | 7307              | 8,481             | 23                 | 437                   | 1                     | 11                    | 0                      |
| KIRKWOOD                          | 5,615                | 203                    | 389               | 4,856             | 20                 | 448                   | 7                     | 55                    | 1                      |
| LOUISE WATLEY @ SOUTHEAST ATLANTA | 2,043                | 70                     | 2606              | 3,613             | 72                 | 331                   | 12                    | 88                    | 0                      |
| MARTIN LUTHER KING, JR            | 93                   | 60                     | 0                 | 0                 | 0                  | 0                     | 0                     | 0                     | 0                      |
| MECHANICSVILLE                    | 604                  | 59                     | 2588              | 3,470             | 1                  | 0                     | 11                    | 116                   | 0                      |
| METROPOLITAN                      | 4,425                | 157                    | 3406              | 6,409             | 27                 | 428                   | 38                    | 459                   | 0                      |
| MILTON                            | 14,627               | 367                    | 674               | 8,215             | 74                 | 2080                  | 13                    | 326                   | 2                      |
| NORTHEAST/SPRUILL OAKS            | 9,987                | 206                    | 308               | 5,425             | 55                 | 825                   | 9                     | 131                   | 3                      |
| NORTHSIDE                         | 8,990                | 229                    | 625               | 12,613            | 30                 | 1514                  | 5                     | 95                    | 0                      |
| NORTHWEST @ SCOTTS CROSSING       | 2,399                | 104                    | 1865              | 16,680            | 17                 | 291                   | 9                     | 97                    | 0                      |
| OCEE                              | 16,613               | 400                    | 661               | 9,047             | 28                 | 546                   | 10                    | 152                   | 0                      |
| PALMETTO                          | 1,514                | 58                     | 317               | 1,806             | 17                 | 205                   | 8                     | 127                   | 5                      |
| PEACHTREE                         | 3,883                | 304                    | 805               | 8,747             | 21                 | 260                   | 0                     | 0                     | 0                      |
| ROSWELL                           | 13,924               | 423                    | 1698              | 3,103             | 45                 | 995                   | 12                    | 76                    | 0                      |
| SANDY SPRINGS                     | 18,135               | 587                    | 3545              | 18,894            | 78                 | 1586                  | 12                    | 176                   | 7                      |
| WASHINGTON PARK                   | 1,457                | 51                     | 2286              | 4,455             | 14                 | 166                   | 6                     | 102                   | 3                      |
| WEST END                          | 1,419                | 113                    | 2279              | 4,514             | 15                 | 152                   | 11                    | 139                   | 0                      |
| WOLFCREEK                         | 2,762                | 184                    | 952               | 100               | 11                 | 258                   | 24                    | 636                   | 1                      |
| BRANCHES TOTAL                    | 177,434              | 6,916                  | 58,295            | 274,173           | 865                | 16,332                | 333                   | 5,026                 | 39                     |
| CENTRAL                           | 2,994                | 390                    | 15753             | 23,864            | 150                | 3610                  | 83                    | 1140                  | 6                      |
| VIRTUAL PROGRAMS                  |                      |                        |                   |                   | 3                  | 23                    |                       |                       |                        |
| OUTREACH VIRTUAL PROGRAMS         | 0                    | 44                     | 0                 | 0                 | 2                  | 30                    | 0                     | 0                     | 0                      |
| AUBURN AVENUE RESEARCH            | 96                   | 1                      | 53                | 5,543             | 0                  | 0                     | 0                     | 0                     | 0                      |
| SYSTEM TOTAL                      | 180,524              | 7,351                  | 74,101            | 303,580           | 1,020              | 19,995                | 416                   | 6,166                 | 45                     |

### April 2024 Executive Summary – Charts





January 2022 virtual circulation and virtual circulation user's numbers were revised upward due to Hoopla.

