

BOARD OF TRUSTEES

MEETING INFORMATION PACKET

SEPTEMBER 25, 2024



BOARD OF TRUSTEES

THE SEPTEMBER 25, 2024 MEETING WAS CANCELED DUE TO INCLEMENT WEATHER.

ALL DOCUMENTS IN THIS PACKET WAS APPROVED AT THE OCTOBER 23, 2024 BOARD OF TRUSTEES MEETING.

SEPTEMBER 25, 2024



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FULTON COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES MEETING SEPTEMBER 25, 2024 Doc. #24-44



FULTON COUNTY LIBRARY SYSTEM BOARD OF TRUSTEES MEETING AUGUST 28, 2024 - 4:00 P.M.



Members Present: Borders, Priscilla - Chair

Denson, Damian J.

Jordan, Linda, Joyner, D. Chip Kaplan, Paul Piontek, Joe

Radakovich, Nina - Vice Chair

Rice, Beverly

Members Absent: None

Also In Attendance: Holloman, Gayle H. - Executive Director

Claxton, Zenobia - Assistant to the Director's Office

Culler, Jennifer - Supervising County Attorney (via Zoom)

Golds, Keyana - Assistant to the Director's Office

Guests: Dreiling, Erin - Executive Director, Library Foundation

Hester, Sandra - Library Foundation Board Member

Parker, Jamar, - Financial Systems Manager

Webinar Attendees: 1

Board Chair Priscilla Borders called the meeting to order at 4:02 p.m.

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CALL TO ORDER

CHAIR PRISCILLA BORDERS: Good afternoon, everyone, it is 4:02. We're going to get started with this afternoon's Board of Trustees meeting. My name is Priscilla Borders, Board Chair. So I'm going to ask Mrs. Zenobia Claxton, do we have any public comments?

PUBLIC COMMENTS

MRS. ZENOBIA CLAXTON: We do not have any public comments today.

24-39 ADOPTION OF AGENDA

MOTION

CHAIR PRISCILLA BORDERS: Thank you so much. So Board, in your binders, we have the agenda. Please take a minute to look at it. If there's any changes or suggestions, please signify now. Otherwise, I'll entertain a motion to adopt the agenda of August 28, 2024.

MR. PAUL KAPLAN: So, moved.

CHAIR PRISCILLA BORDERS: I got a first, do we have a second?

MS. BEVERLY RICE: Second.

CHAIR PRISCILLA BORDERS: We have a second. All those in favor of adopting the

agenda of August 28, 2024, signify by saying aye. **TRUSTEES:** Aye.

CHAIR PRISCILLA BORDERS: Any opposed? Thank you.

CHAIRMAN'S REPORT

CHAIR PRISCILLA BORDERS: So, the next item on the agenda is the Chairman's report. I have nothing to add beyond what's here in the agenda that we're going to cover today. So, let's proceed with the presentation from Mr. Jamar Parker regarding the Financial Manager Budget Update.

JAMAR PARKER, FINANCIAL SYSTEM MANAGER BUDGET UPDATE

MR. JAMAR PARKER: Hello, everyone.

TRUSTEES: Hello. Good Afternoon.

MR. JAMAR PARKER: All right. So, my name is Jamar Parker, Financial System Manager for the Library System. Typically, I would come in here, I will report Budget actuals.

MR. JOE PIONTEK: Could you speak up a little bit?
MS. LINDA JORDAN: The speaker is right here, right?

MR. JAMAR PARKER: You want me to move?

MR. JOE PIONTEK: No. But if you could just speak up a little bit. I'm --

MR. JAMAR PARKER: So, the last time I came in here, I presented budget actuals to you guys. If you go to the next slide, please. So as I mentioned before, the last time I came in here, I presented the budget actuals. For this Board, I don't know if presenting budget actual information is the right information to present. You guys actually have that information in the Board packets that come out every month. We have charts and Excel

spreadsheets. Here's a copy of information that's normally presented in your budget. So normally, I would look at your three programs, your public service, your support services and GPLS and report end of the month, July salaries, July benefits by program. I'm sorry, we have some technical issues. So we would -- I would normally present this information by program. If you can go back one, I'm sorry. That information is your salary and benefits by program, and by operating by major categories; your books, your operating, your general insurance, and all of the pertinent information that's combined to make your salary and benefits and operating budget that's --. But for the sake of this Board, I'm going to present, actually the story of me and my introduction to the Library. If you go to the next slide, please. So, I started in the Finance Department at the Library System in 2003 as an Accountant II. At the time, there were two different divisions. There were what we called the Book Division and the Non-Book Division. So, the Book Division was primarily the procurement, distribution, the allocating of all of your book categories, your shelfready books, your magazines, your periodicals, all your newspapers, DVDs, and your CDs. So I worked in the Non-Book Division, which was everything, non-book, of course. So that included things such as your rent payments, all of your programming, your fines and fees, that all came into our office. The couriers would actually bring that from all the different branches, and I would cash receipt it, and actually physically walk it down to 141 Pryor to be deposited to the Treasury Department. At the time, during my tenure, I dealt with three different Directors. That was Mary Kaye Hooker, John Szabo, and Anne Haimes; three vastly different Directors. Mary Kaye Hooker was very to the point, she was very policy driven. Mr. Szabo and Mrs. Haimes were a little bit more laid back. Mr. Szabo was kind of a risk-taker. Again, different ends of the spectrum, but, you know, not necessarily a good or bad, just --

MRS. ZENOBIA CLAXTON: We need for you to move up because the court reporter cannot hear you.

MR. JAMAR PARKER: Sorry about that. All right. So back then, the library had a different look and a different feel. We had an information system that was called CIS Mainframe. That system was disbanded in 2005, and that's where we have the now, AMS Financial System. So if you look at the caption below, you'll see, in 2005 when we got the AMS System, we had a budget of \$31.6 million. The caption right below that is actually the programming budget at the time. So we had a programming budget of 213,000 for programming. Go to the next slide, please. So Mrs. Holloman and I, about a month ago, we're having a conversation about programming and how programming is so different nowadays. I think this slide kind of tells that story. So if you look at this, this is from 2005 to 2024. But if you look at 2009 and 2010, you'll see that there was a --something happened at that period where the programming budget dropped tremendously. So I'm still digging into the numbers trying to find out what happened. I'm not sure who the -- who the Director was at that time. But just digging into the numbers, this does tell some type of story of a change here in the Library System of programming.

It just so happened, I was coming up on an elevator with an individual who said they loved programming. So I think I was kind of smiling, because I said, this would kind of speak to the heart of why there's such a difference in programming back then and now. Go to the next slide, please. So in December of 2007, I was promoted to the Financial Department. I worked in a division called Check Edit. I was one of two people for the entire county who literally had to stuff checks and send out vendor payments twice a week for the county. From there, I was promoted to the Budget Department. Here is where I kind of learned about the millage rate, the budget development process, the Tax Commissioner, Tax Assessors, and all those things that kind of are responsible for the budget development. Ironically, I was the Budget Analyst for the Library Department, so I kind of had a backdoor look at how the budgets were developed for the Library System. From there, I went on to the Board of Health. I was not interested in becoming a state employee. At the time, the Board of Health was the Fulton County Board of Health, but then they became a State Board of Health. So again, I wasn't interested in becoming a state employee. So it just so happened that the person who hired me, his name is Ed Robinson, he's the Financial System Manager for the Library System. I actually applied for the position and got hired as the Financial System Manager for the Library System. Mrs. Holloman actually was on the committee that hired me. So at the time, Gabriel Morley was the Director. But shortly after I got here, Gabriel Morley departed, and Mrs. Holloman became the Director. So in 2019, as you guys know, that was the beginning of the pandemic. Going into 2020, there was kind of a shift in some of the things that we did here in Fulton County. So this, slide basically shows budgeting during the pandemic. So if you look at 2019, the budget is \$27.7 million compared to the 31.6 million in 2005. So that kind of -- I believe this shows some of what happens, or what happened to the programming. Quite naturally, we have a very different budget from back then. When you take millions away from a system, it has to have some type of impact. Quite naturally, programming was impacted by this reduction in funding. So I do have to get -- give a shout out to Mrs. Holloman. Mrs. Holloman has asked for around \$1.5 million in enhancement requests, and she's received most of that. We've allocated a lot of that funding towards E-resources, which is something else that I think plays a part in the reduction in foot traffic, right? The reduction in people physically coming into your buildings, you now have an increase of people who are watching or consuming content on their iPads, their phones, their laptops, and you know, they're using this E-media versus actually coming into the library. So we don't see the same traffic coming into the doors, but these users are still using library services. Next slide, please. So the library's response to the pandemic, quite naturally, we had a lot of signs for social distancing, you know, 6 feet apart. We had curbside service, where we would come out and deliver books to anyone who had books on hold or wanted to check out books. PPE distribution, so this actually -- this, even though the pandemic has been declared over, COVID is still out here. But from the different libraries' perspective, I still get requests for masks, gloves,

but especially, hand sanitizers, wipes, and disinfectant sprays. So those are the things that move out of my supply room the most, compared to receipt paper or copy paper. But most importantly, the biggest response to the pandemic is our investment in our E-resources. Next slide, please. So this chart, and I know it's a little hard to read, but if you see that long line right here to the right of this chart, that is Overdrive. So Overdrive is clearly one of our most used resources. It's hard to see, but this line is from 2019 to 2024. Our Zoom picture right here is kind of covering the date, so you can't really see it. But we've had contributions to Overdrive of 700,000 in 2018, 900,000 in 2019, 900,000 in 2021. So close to a million dollars a year in the contribution to Overdrive

MS. LINDA JORDAN: Can you define that?

MR. JAMAR PARKER: I'm sorry?

MS. LINDA JORDAN: Define Overdrive.

MR. JAMAR PARKER: So Overdrive is content media. So we have everything from

your E-books, E-audiobooks. **MS. LINDA JORDAN:** Okay.

MR. JAMAR PARKER: Digital music, and movies. So we purchased content credit through Overdrive. If you look at some of our other resources, it's incremental, which means that, you know, if we wanted to pay for Swank. Swank is a movie in the libraries. Things such as Swank may increase 2 percent to 5 percent per year. Overdrive is user based. The more people that use it, the more it costs. So we have to make a considerable investment into these particular resources based on the usage. Next slide, please. Now, this one may be a little hard to read, but at the bottom of the screen, to your left, you see Hoopla E-books. I could just walk up and point to it. So right here, you see Hoopla Ebooks. This is 37,000. This is 357,000. So this is what I call the change in consumer behavior, where consumers are now consuming E-resources in a large rate. If you go to the next slide, please. So, consumer resources in 2020. So again, looking at Hoopla, now we're at -- we can't see the number that's hidden here. Can you move this, Zenobia, please? Just move it up just a tad. Yes. So here we are now at 92,000 and 303,000 for Overdrive. The last slide is consumer behavior, 2023. So if you see here, this is actually 160 -- I'm sorry, is that Hoopla? No, here we are here. I'm sorry. 165,500 and 530,000. So now, we're up to 696,000 in terms of the usage for Hoopla and Overdrive. So again, our consumer behavior has changed. People are not coming into the buildings like they used to. But they're still using library products vastly. Again, I think this kind of points to that dip that we saw in programming. But you can see an adverse effect right here in our E-resources and the consumption of those E-resources for just those two products. So again, short and sweet presentation. Any questions for anyone?

MS. LINDA JORDAN: I just want to ask Director Holloman, do the two of you guys go to the budget meetings?

MRS. GAYLE HOLLOMAN: Oh, yes.

MS. LINDA JORDAN: Okay.

MRS. GAYLE HOLLOMAN: I have to --

MS. LINDA JORDAN: I know you go. But I'm just wondering, Yes, if he was going too.

MRS. GAYLE HOLLOMAN: Yes. MS. LINDA JORDAN: Okay, got it. MR. JAMAR PARKER: Yes, sir.

MR. D. CHIP JOYNER: Over the years, have you seen demand drive the budget, or the

budget drive demand?

MR. JAMAR PARKER: A little of both. So we have another product called Paper.co. Mrs. Holloman has actually had conversations with county leadership about how expensive Paper.co is. It's a very useful product. It's sort of like a tutoring product, where if you have a research paper, you can -- you can log on to Paper.co, and actually physically interact with a person who will give you reference information and tell you things that you need to take out if a paper or put back into a paper. A very, very useful tool, and so City of Atlanta Schools are actually using that resource. It's another consumptionbased resource where the number of users drives the price. Brazos Price is not here, he's our Collections Management person. But I have to give a shout out to him, because he actually talked Paper down from 600,000 to 418,000. We don't have the luxury of doing that in this upcoming year. So, we have a decision to make, and this actually kind of gets to the heart of what the reason why I put the budgets up there, because we, we have some tough decisions to make when it comes to what we fund. Sometimes, we have a social/moral dilemma, because we may have a resource that is just for seniors. We have to make a decision, do we continue to fund resources that -- that patrons are consuming on such a high rate, or do we look at this fragile demographic? You know, it's a social dilemma. Do we take this resource from here and make sure that we can boost this resource? So, you know, I hate to be Mrs. Holloman to have to make those type decisions. But we kind of use these numbers to drive that argument. But we also use, these numbers to request, you know, funding from the county as well.

MS. LINDA JORDAN: Right.

MS. BEVERLY RICE: I have a question.

MR. JAMAR PARKER: Yes.

MS. BEVERLY RICE: Maybe programming?

MS. BEVERLY RICE: Everybody use the same programming throughout the Fulton County Library System?

MR. JAMAR PARKER: Yes and no. So we have some programs that, I guess, are kind of universal because they're popular programs.

MS. BEVERLY RICE: Right.

MR. JAMAR PARKER: But you also have demographic issues.

MS. BEVERLY RICE: Okay.

MR. JAMAR PARKER: So, a program that's in the north may not be for programs that's in the south, just because of the population. So, word gets around in terms of what are good programs, so to speak. But again, it's just kind of hard to get people in the doors in certain areas versus others. So the recommendations are made. But it just doesn't equate to the foot traffic that we're looking for sometimes.

MS. BEVERLY RICE: What is the usage for Paper.co? Because I know it's free for the students in Atlanta Public Schools. Are they actually using that in the libraries also?

MR. JAMAR PARKER: They are using it in the libraries, but we find that the usage is more so in the school system --

MS. BEVERLY RICE: Right.

MR. JAMAR PARKER: -- they're using it a lot more. As a matter of fact, we actually reached out to city of Atlanta to see if they would help offset the cost. We just haven't gotten a response back from them.

MS. LINDA JORDAN: Contact right here. This is your guy right here to talk to the city. **MR. JOE PIONTEK:** I'm trying to understand, so programs like, we do people's taxes or help them with their taxes. We help them get GEDs, we -- the programs.

MR. JAMAR PARKER: Yes.

MR. JOE PIONTEK: What happens to a system when you take the budget from \$180,000 down to \$60,000 a year? You stop doing people's taxes?

MR. JAMAR PARKER: Well, so again, I just uncovered this, and actually, in doing the preparation for this, for this slide.

MR. JOE PIONTEK: Okay. I know you said you were going look into it, and I'm sorry.

MR. JAMAR PARKER: Yes, yes.

MR. JOE PIONTEK: I'm asking you to --

MR. JAMAR PARKER: No, no, you're absolutely fine. So --

MRS. GAYLE HOLLOMAN: Most of our tax prep projects are done in a partnership basis. we do that with -- what's the name of the tax company --

MR. JOE PIONTEK: So volunteers come in and help --

MRS. GAYLE HOLLOMAN: So volunteers come in and do it.

MR. JOE PIONTEK: Okay, all right.

MRS. GAYLE HOLLOMAN: That's been going on for years, AARP and others, and so that's how we work those things; so not everything is out of the budget. The GED program is one that we do in partnership with Technical College System of Georgia. So we've offered that many, many years. We're still the only library system in the country that does GED testing. So we offer programs for the subject areas of --

MR. JOE PIONTEK: Do they pay for it?

MRS. GAYLE HOLLOMAN: -- we offer that -- no, we offer through APS.

MR. JOE PIONTEK: Okay.

MRS. GAYLE HOLLOMAN: So, they come, and they teach the classes, separate classes. So some things we do in partnership, some things we have to pay for. Some things, a lot of things now, we're having funded by the Foundation. So that's --

MR. JOE PIONTEK: Oh, okay. So they're --

MRS. GAYLE HOLLOMAN: -- making a lot of those things that you see happen.

MR. JOE PIONTEK: There it is. So you drop the budget from 180 to \$60,000, and the Foundation has to pick it up?

MRS. GAYLE HOLLOMAN: Well, not -- they don't have to.

MR. JOE PIONTEK: Well, obviously, they don't have to.
MRS. GAYLE HOLLOMAN: They do it in a lot of areas --

MR. JOE PIONTEK: We're very fortunate to have the Foundation.

MRS. GAYLE HOLLOMAN: A lot of those things that we things that we want, particularly programs.

MR. JOE PIONTEK: Now we're down to 29,000 or so? Is that where you are?

MR. JAMAR PARKER: Yes, so around 29,000. But one thing I want to mention too is, I think in our hiring process that we try to hire people who can do programming from within. So those numbers may not show up as dollars. So programming is still happening. It's just not the same type of programming that we're paying for. So there was also a shift in that as well, where you know when coming into the door, it's the expectation that there's going to be programming that's done by the personnel in that particular facility. So that won't show up in the numbers, because those are employees who's actually doing that program.

MRS. GAYLE HOLLOMAN: Yes, our Children's Librarians, for instance, are hired to do programming such as story times --

MR. JOE PIONTEK: Yes.

MRS. GAYLE HOLLOMAN: -- Book talks and things of that nature. So those are not calculated in the dollar figures.

MR. JOE PIONTEK: I appreciate that, it -- and it was very forward thinking to put the money into the E-books before the pandemic actually hit. That was lucky. Maybe not lucky, maybe, who knows.

MRS. GAYLE HOLLOMAN: It really helped.

MR. JOE PIONTEK: It helped. But if that's causing the libraries to become more of a hub of activity where people come in for programming, and we're down to \$30,000 for programming, and we're up to 600,000 users on Overdrive. I mean, that would seem to be kind of a shift in the demographic of the way the library is being used, and programming maybe should get more money.

MRS. GAYLE HOLLOMAN: We're looking into it.

MR. JOE PIONTEK: Director, you, I have said this many times, you are The Man.

MRS. GAYLE HOLLOMAN: It's a real dilemma, but we are looking into it. There are a lot of things that go into that statement, though.

MR. JOE PIONTEK: Okay, I appreciate that.

MRS. GAYLE HOLLOMAN: It's, you know, a lot --

MR. JOE PIONTEK: I'm sorry. I know I simplify things, and I'm --

MRS. GAYLE HOLLOMAN: A lot of things go into that.

MS. BEVERLY RICE: So, you said that GED is a free program, you don't have to pay anything for that. It's done through Atlanta Public Schools. What about ESL? I know you're working on a literacy program at this time. What about ESL, is there programming for that?

MRS. GAYLE HOLLOMAN: Yes, English as a Second Language is a program that we also offer during the week here at the Central Library primarily. It's free to the participants.

MS. BEVERLY RICE: Okay.

MRS. GAYLE HOLLOMAN: We have partnership opportunities that we develop for people who have nonprofits, or they're just tutors themselves in ESL. So that's how we've been able to do that. So we have -- we have a lot of partnership opportunities, a lot of freebies that we get to help.

MS. BEVERLY RICE: Right.

MRS. GAYLE HOLLOMAN: Then they get that funding elsewhere.

CHAIR PRISCILLA BORDERS: But just to clarify, the partnership numbers that, if they have to expend something to maintain that partnership, that's not reflected here?

MRS. GAYLE HOLLOMAN: Oh, no. CHAIR PRISCILLA BORDERS: Okay.

MRS. GAYLE HOLLOMAN: We have very few of those.

CHAIR PRISCILLA BORDERS: So any other questions or comments?

MS. LINDA JORDAN: Thank you.

CHAIR PRISCILLA BORDERS: One more thing, can we get a copy of this for the Board?

Yes, appreciate that. Thank you, Mr. Parker

MR. JAMAR PARKER: Thank you.

MRS. GAYLE HOLLOMAN: Thank you, Jamar.

CHAIR PRISCILLA BORDERS: If there's no further, we'll go -- Mr. Kaplan with the work order reports.

WORK ORDERS REPORT

MR. PAUL KAPLAN: Okay. This is for the month of July. We had 246 work orders. It was a very busy month. There were 246, we completed 192, 78, close to 80 percent completion. The biggest one that happened the month of July is HVAC. Everything went up. There's a little problem that happened, that crop up. There may be repairs, nothing major, except here, Central just happened just a little while ago. I will tell you that it's being corrected. We're running at around 82 percent capacity right now. There're parts that are being ordered. What happened, the motors and stuff kind of fails. You have to understand that the HVAC system at Central is not new. It was the original that was never replaced. Hopefully by the end of next year, a lot of that stuff will be replaced. But when,

during the time, they had to make decisions what they're going to do, what's not going to be -- you can't do everything. But so we're making the repairs as we can. There's going -- repair should be done, hopefully within the next two days, be done overnight. But right now, we're doing the best we can at this point. So it's unfortunate, but they're working on it. But that's a lot of work orders for one month. So it's increasing, but this, but HVAC is the biggest one. The biggest portion of HVAC really comes from Central. There's always something almost every day, I read that report, there's always some kind of thing that has to be, not repaired or tweaked a little bit, moved around a little bit. But that's the majority of it. So, but other than that, it's rolling along. So we're -- they're keeping up with it.

CHAIR PRISCILLA BORDERS: Well, thank you so much for that update. Hopefully, we get through the heat, and just worry about the cold later.

MR. PAUL KAPLAN: The cold will be another thing. MRS. GAYLE HOLLOMAN: It's always something.

CHAIR PRISCILLA BORDERS: Okay. We get to the heat --

MRS. GAYLE HOLLOMAN: That's the other thing.

CHAIR PRISCILLA BORDERS: -- and worry about the cold when we get there.

MR. PAUL KAPLAN: But the good thing is it's, the library does not have to be closed. That's what we worry about.

MR. JOE PIONTEK: Well, I could wear a sweater in the winter, but there's only so far I can go at this point.

CHAIR PRISCILLA BORDERS: We'll give everybody a blanket. But appreciate that so much, Mr. Kaplan. So any questions or comments about the work orders report?

MS. BEVERLY RICE: I did want to know, how long has the air been out here?

MRS. GAYLE HOLLOMAN: It's been two days.

MRS. ZENOBIA CLAXTON: I think it was yesterday afternoon.

MRS. GAYLE HOLLOMAN: Yesterday afternoon.

CHAIR PRISCILLA BORDERS: You'll keep us apprised.

MRS. GAYLE HOLLOMAN: Sure. We hope it'll be overnight and it'll circulate --

CHAIR PRISCILLA BORDERS: It'll cool --

MRS. GAYLE HOLLOMAN: -- cool off.

MR. PAUL KAPLAN: Yes.

MRS. GAYLE HOLLOMAN: It takes these large buildings like Central and Auburn a long time to catch up with heat or cold. It just does by nature of the floors, the number of floors. So that's just what happens in the 25,000 square foot libraries like, Roswell and Wolf Creek, those take a long time to heat up as well or cool too. It just is the way it is.

CHAIR PRISCILLA BORDERS: So I have been just notified that we -- well, I, not we, I skipped over approval of the minutes.

MR. JOE PIONTEK: We did.

34-38 APPROVAL OF MINUTES - JULY 24, 2024

MOTION

CHAIR PRISCILLA BORDERS: So, if you give me the ability to go back with the approval of the minutes for July 24, 2024, I know that those are included. They were provided electronically, and in the binders that you have before you. So, if you take a moment and consider those minutes. If there's anything that needs to be changed or corrected, please let us know. If not, I'll entertain a motion to approve the minutes of July 24, 2024.

MR. PAUL KAPLAN: I so move.

CHAIR PRISCILLA BORDERS: I have a first, do I have a second?

MS. BEVERLY RICE: Second.

CHAIR PRISCILLA BORDERS: I have a second. All those in favor of approving the minutes of July 24, 2024, signify by saying aye.

TRUSTEES: Aye.

CHAIR PRISCILLA BORDERS: Any opposed?

MR. JOE PIONTEK: Abstain.

CHAIR PRISCILLA BORDERS: Oh, you weren't here, that's right.

MR. JOE PIONTEK: Right.

CHAIR PRISCILLA BORDERS: Thank you. So minutes are approved. Thank you, Mrs.

Claxton for giving me that reminder. So let's move --

MS. LINDA JORDAN: Weren't you on the --

CHAIR PRISCILLA BORDERS: Yes?

MS. LINDA JORDAN: He was on the video, so that means that --

MR. JOE PIONTEK: I wasn't on the video.

MS. LINDA JORDAN: No, Chip was. Because when I was on the video, you couldn't count me some kind of way.

CHAIR PRISCILLA BORDERS: He was -- but he was, no, he counted because he was out of -- he was literally out of the jurisdiction.

MS. LINDA JORDAN: Oh, got it, okay.

CHAIR PRISCILLA BORDERS: He was --

MS. LINDA JORDAN: Just trying to understand.

CHAIR PRISCILLA BORDERS: I don't even think he was in the country. No, right.

MS. LINDA JORDAN: So --

MR. JOE PIONTEK: That's a good story.

MS. LINDA JORDAN: That's good.

CHAIR PRISCILLA BORDERS: Yes, right. Yes.

MS. LINDA JORDAN: All right.

CHAIR PRISCILLA BORDERS: So thank you for that notice. So let's move to Director's

reports.

24-42 DIRECTOR'S REPORTS

LIBRARY SERVICES AND TRENDS

24-40 MONTHLY FINANCIAL REPORT

24-41 MONTHLY USAGE SUMMARY

MRS. GAYLE HOLLOMAN: Good afternoon, everyone. Good to see everybody. The Library System staff have been extremely busy throughout the Summer Reading Program, which as you know, started June 1st, and ended on August 1st. Lots of planning and preparation and activities presented around all of that, along with the Children's Book Festival that took place at two of our libraries, Alpharetta and South Fulton. We also had staff working very hard as they finalized the One Book, One Read event, which went over very well. We'll talk more about that next month. But many, many programs were centered on thematic programs, things around the Olympics, also the 30th Anniversary of the Auburn Avenue Research Library continues. I am very happy for them, because I started as a -- started with this Library System as a docent when Auburn was built taking people through tours of that library before I was ever hired as an employee, so that was in 1994. So it's amazing the history of that, of that library. Please do go by, if you haven't in a while, go by and see them and attend some of the programs that they're doing. There's a lot of inspirational programs that Auburn puts on and informational programs that a lot of people may never think about regarding the people of the African Diaspora, so please do that. As you know, we're still looking forward to the reopening of some of these libraries, Cleveland Avenue, which is still not open. We're hoping to open M.L. King very soon, and the East Point Library very soon. The Peachtree Library just closed toward the end of July, and we don't think that would get reopened again until early in the spring, perhaps. So we're looking forward to all of that. Any questions about the programming, or any other events that you know about or have read about in this, the --

MR. JOE PIONTEK: I went to a nice event.

MRS. GAYLE HOLLOMAN: I'm sorry?

MR. JOE PIONTEK: Up in Roswell, I went to a nice event.

MRS. GAYLE HOLLOMAN: What was it?

MR. JOE PIONTEK: It was a whole talk about the donation of the property and how the Roswell Library came to be where it is, and you know, the family, and all that stuff, and why it's the Arthur Smith's architect that gave the money and the property.

MRS. GAYLE HOLLOMAN: That's awesome.

MR. JOE PIONTEK: But it was really great. It went on for a couple of hours. It was very, very thorough.

MRS. GAYLE HOLLOMAN: Lots of people are fascinated by that history, and we've had quite a few libraries that were donated. Northeast Spruill Oaks, Alpharetta, the land was donated. So that's good. I'm glad you were able to --

MR. JOE PIONTEK: Yes, the original library was about the size of this room.

MRS. GAYLE HOLLOMAN: Yes.

MR. JOE PIONTEK: Now we've got the larger libraries. So anyway, the money well spent up there.

MRS. GAYLE HOLLOMAN: It was money well spent. Any questions about that? Okay. The financial report is attached. I don't know if you all have any questions. We got Jamar

here today. So, if something I can't figure out the answer to, certainly put him on the spot. We are right now, currently at 12 million, a little over \$12 million left to be expended. As you know, a large part of that goes to our salaries and benefits. So that's what it amounts to in a lot of cases. Any questions on that?

MR. JOE PIONTEK: Do you feel that we'll have money left over this year?

MRS. GAYLE HOLLOMAN: We're trying hard not to. Jamar has told me, everything is planned to be spent.

MR. JOE PIONTEK: Excellent.

MRS. GAYLE HOLLOMAN: So that's what we plan on doing. But the monthly usage report, as you see, has improved a bit. We do have more people attending teen programs, which was really awesome, you know, up by 405 percent. So that's a really good thing for us. We still don't have as many adult -- well, we still have some attendance of adult programs, but that's to be expected, we think at his time. Because a lot of adults, as Jamar was pointing out earlier, are using their devices more, and so they're not physically coming into it unless perhaps they got young kids to bring in. Then a lot of -- a lot of groups that used to have activities in our meeting rooms are not doing so as much as they once did. A lot of people have continued to use Zoom since we've came back with COVID. I mean, it's just a big thing. I wish we'd bought stock in it. But that's what they're doing with a lot of those situations, and you know, which is good. Do you have questions about any of that, those things that we just mentioned?

CHAIR PRISCILLA BORDERS: Nothing, just -- we'll just remind everyone here, to the extent we can, could you just speak up a little louder because the people on Zoom are unable, they're unable to hear us.

MS. LINDA JORDAN: Because of the fan.

MRS. GAYLE HOLLOMAN: Probably.

CHAIR PRISCILLA BORDERS: Yes. I have a question.

MR. D. CHIP JOYNER: Will the election have an impact on the budget for the library this year?

MRS. GAYLE HOLLOMAN: On the budget?

MR. D. CHIP JOYNER: If that -- I remember there were a few years where money was added to the budget, back when we had Commissioner Eaves on the Board. When there was an election year, there money added to the budget. Does that happen, where there's -- is the election going to impact the budget at all? Or how does that even work?

MR. JAMAR PARKER: So, The Budget Commission puts money into the actual Elections Department's budget for the election. So, they utilize our resources, but they don't necessarily give us additional funding to accommodate the citizens who use the facilities.

MRS. GAYLE HOLLOMAN: We just offer the space, is what they asked us for. But Registrations and Elections have their own funding and budgets, and staffing to some extent.

MR. D. CHIP JOYNER: When library personnel work during the elections, are they volunteering or are they just part of the --

MRS. GAYLE HOLLOMAN: No, they get paid when we've done that, but we've not been asked to do that so far.

MR. D. CHIP JOYNER: They get paid from the Library or from the Elections?

MRS. GAYLE HOLLOMAN: They get paid from the Elections.

MR. D. CHIP JOYNER: Elections, okay.

MRS. GAYLE HOLLOMAN: The other thing is, I found out something I was not quite knowledgeable, and that is in June, we have a Hoopla BingePass. The BingePass is where you can go in, you can learn great -- you can take great courses. So I've seen -- I saw some I think I'm going to take, and I encourage you to, robotics and paleontology and music as a mural of history. I mean, those things just sound fascinating to me, history of the ancient world and military history. So if you haven't used BingePass, I encourage you to do so. I'm going to do so myself. But that's very, very good information, something that our public really likes master classes and classes where you can go and learn something like history and things of that nature. So, I'm really glad to know that Brazos and his staff have looked into that and brought that on board for us. Any questions? Okay.

FCLS LOOK AHEAD EVENTS/PROGRAMS

MRS. GAYLE HOLLOMAN:

The Look Ahead, September is Library Card Sign Up Month. So, we're trying to do a big push on that. We were in -- we were trying to include the Books for Babies that we're bringing back. I think some of you might remember that when we have Goodnight Moon and bag giveaway to expected mothers. Well, now we're doing it a little bit differently. We're bringing it back. We thought we would have it in time for September, it's probably going to be an October rollout now. But we're excited about it, and it's being funded, of course, by our Foundation, and we're very excited to be able to offer that again. They'll be available at the branches, be available at doctor's offices, as we did before, and other partnership opportunities, our North and South Service Centers, and others. In October, we're going to have what's called TeenTober. It used to be Teen Technology Month or Teen Read Week, and so now it's going into what they're -- it's more of a reading event. We're going to have that at the Alpharetta Library in October. One thing I'm very excited about is the Helping Mamas. It's a diaper distribution program, and so mothers will be able to come to the libraries and get diapers on certain days, that's all going to be publicized. We hope to get that going at least by October, if not sooner. So we're very excited about that opportunity, it's a partnership that we're doing. So that's -- we think will help families. That's it for my Director's reports.

CHAIR PRISCILLA BORDERS: Okay. If there is nothing, no questions or comments, let's move to unfinished business, Central Library.

UNFINISHED BUSINESS
CENTRAL LIBRARY - UPDATE
AFPL FOUNDATION M.O.U. - UPDATE
24-06 DRESS CODE - DISCUSSION
CODE OF CONDUCT - DISCUSSION
RENTAL POLICY - DISCUSSION

MRS. GAYLE HOLLOMAN: Central Library has been doing a lot of wonderful programs. We have a lot of artists in residence. It's just fascinating to see all the people who come to those artists in residence programs. I'm trying to think of the man's name I wanted to tell you about. But they -- we've got a lot of author visits, a lot of author programs that we sponsor here. Cheryl, Dr. Cheryl Small is working very hard to bring very unique experiences for us with regard to artist and with regard to authors. So, please look out for that, she's -- I can't bring -- I can't mention some of the names because we haven't confirmed everything yet. But there are a lot of opportunities for us that she's developing, and her staff are developing. So it's a really good program. I can't find his name right now, but I was going to tell you about him. But go down when you have a chance and look at the artist's booths, the residences. They are doing a great job of bringing in the various artists. I think that you will see that it's very diverse. I had the opportunity to seeing -- meeting Joe Barry -- Joe Barry Carroll. He used to play basketball many years ago for the -- what is that, Steph Curry's team?

MR. D. CHIP JOYNER: Golden State.

MRS. GAYLE HOLLOMAN: Golden State. It's amazing because I had never -- I've been around tall men before, but I had never been around anybody who was 7 feet tall.

MR. JOE PIONTEK: That tall.

MRS. GAYLE HOLLOMAN: It was amazing. He's the nicest person, and he decided in his -- now that he's in retirement, to develop his art. He doesn't try to get any money for it any of it. Some of our artists, you can contact them, and they will actually sell you a piece. But he says, no, he doesn't sell it, but he just does it and exhibits it, and they're very nice. So his work is downstairs, if you get a chance to see it, it's very interesting, it's very unique. It was just nice to talk to him. Like I said, to see someone that tall, I'm like, my goodness. But anyway, so that was one, one of the people that I was able to meet. But we've got a lot of diversity in that art. I think that's the good thing about it as well. Of course, you know Auburn is famous for its art and various exhibits all the time. Here at Central, we're also, as I mentioned, continuing to do the art -- the author visits and all that. But we have a lot of other things that I was able to participate in, chair yoga, and Zenobia has really participated in it, and it's been a lot of fun. I was kind of skeptical of it at first, but it's really wonderful and unique. I thought it was -- it's every few weeks. I don't know if it's as often as we'd like to have it, but it's going very well. We have about eight to 12 people that seem to be on a regular basis. People are looking into it and finding out what

it's about. So we have some fun things that we do as well as more serious things. But it's looking good.

CHAIR PRISCILLA BORDERS: We appreciate those updates. So if that's -- there's nothing else for Central, correct?

MRS. GAYLE HOLLOMAN: No, that's it.

CHAIR PRISCILLA BORDERS: Any questions on Central or comments from anybody? So let me tackle the next three. The MOU, we're still working on it. We're going back and forth, so there's no update on that. So I promised Chip, we're not going to go two years. We're going to try to get something done soon. So for the dress code, the code of conduct and library loan policy, we're going to take one more look at that before we bring it back to the Board for final consideration. So that's no action items today. Anything on rental policy?

MRS. GAYLE HOLLOMAN: Nothing. The committee has not resumed. I've been talking with Joe Davis about it, and as soon as he has the time, I think we'll get back in it. Because we've got to finalize the last work that we did. Excellent work, we're at the point now that we need to take it to the Board of Commissioners. Cheryl, Dr. Cheryl Small and I have served on the committee now for over three years, and we're still trying to get it through, so hopefully we will.

CHAIR PRISCILLA BORDERS: All right. So, you know, there's a process we're still doing -- we're still going through it. So -- and then you guys wonder why we have so many actions. One day, it's going to happen. So behind the scenes, we're working on that. So, if nothing under unfinished business, let's proceed to new business. The first thing we're going to tackle is the Naming Committee Recommendation.

NEW BUSINESS

NAMING COMMITTEE RECOMMENDATION

FOUNDATION - UPDATE

CHAIR PRISCILLA BORDERS: As you know, we previously informed you guys, and I sent some communication that there was a committee that was convened for some -- regarding an interest to rename Central Library in honor of Marvin Arrington, Sr. So that was -- that was convened, and per the communication that I sent with you, and I did discuss it with the Executive Director. That committee did not vote to rename Central at all. So because there was no recommendation coming from the committee at this point, and I'm going to verify with the Attorney, because there's no recommendation from that committee, there's no action that has to be taken by this Board.

MS. JENNIFER CULLER: Sorry, I was on trying to find my mute button. No, I don't believe that there's any action --

CHAIR PRISCILLA BORDERS: Okay.

MS. JENNIFER CULLER: -- that needs to be taken. You've put that on the minutes. I'll confirm whether there's anything else that needs to be done to tie up those ends by next time.

CHAIR PRISCILLA BORDERS: I appreciate it. So that's where we are with that. So, any questions or comments regarding that? Because I know Gayle did convene that committee, and they did meet, and I just want to put on the matter of the record that they came out the committee with no recommendations to rename the committee -- not the committee, the library, Central Library, okay? So and today, we have people from the Foundation to give us an update.

MR. JOE PIONTEK: Oh, fantastic.

CHAIR PRISCILLA BORDERS: Chip, do you want to introduce them? So we can get update from the foundation.

MR. D. CHIP JOYNER: Yes. So, we're very pleased to have two Members of the Foundation here to share some updates on some things that they've been working on. I've been working with them mostly on an Advocacy Committee. I'll let Sandra, who's been leading that, and Erin also, to introduce themselves and share an update, where they are, and this mission and how we would like to advocate together on behalf of the library.

MS. ERIN DREILING: Hi. So, I'm Erin Dreiling, Executive Director of the -- I feel like I'm looking at people's backs. Okay, if I come over here? Okay, sorry. Thank you so much for having us here today. I had the chance to visit you, I think, last year, right after I had just started with the Library Foundation. So I feel like I learned something and absorb something every time I come, so thanks for having us. But Sandra is sort of the main event today. But I just wanted to share that the Library Foundation has been sort of taking a step back and thinking about who we are as an organization and working on a Strategic Plan for ourselves to support the Library Strategic Plan. So that's something that comes up pretty frequently in conversations with funders, and you know, a destination for our collective journey together. So I just wanted to share that that is a process we've been working on. Thank Priscilla and Gayle for their time as part of our research stage and stakeholder conversations as we have those important conversations. The first stage of that is work on our vision, mission, and values. I do have a handout. I'm not going to go through all of it. If you're interested in it, I'd be happy to share that with you. But for our mission, we sort of took it down to the nuts and bolts of what our organization does. It is advocate, partner, and invest; advocating for the Library, partnering with the Library, and then fundraising and investing in the Library. So, in our vision, sort of the end state of being that we want to achieve is every resident of Fulton County uses, values, and supports their public library. So obviously, that's different things to different people, but really excited about that. So, I will set those over there if you'd like to grab one of those. If you have any questions or want to offer any feedback, I would love to hear it. I also brought, because I love collateral, I Love My Library bookmarks and stickers. If anybody wants any of those, I'll leave those over there as well. Then I can pick up any extras tomorrow. But I will turn it over to Sandra Hester, who is a member of our Board of Directors, so also volunteer with us.

MS. SANDRA HESTER: Thank you. Thank you. Well, this is actually, hello again, for some of you. I have been to a meeting before, but for those of you who have not met me, I am Sandra Hester. I am the Chair, along with Chip of the Advocacy Committee for Atlanta Fulton Public Library Foundation. We are super excited that we have an opportunity again to build this relationship with the Board of Trustees, and Commissioners, and our community. So, we are looking forward to sharing some programming that we are actually doing inside the Advocacy Committee, and we certainly would love to partner with you in doing so. The first is, we'd love to be able to go into our community and understand firsthand, with Gayle's libraries, of course, where the needs are for the community. It helps us really get a good idea of focus of how we can advocate, fundraise for the programs that are important across the Library System. It's super important for us to be equitable in our thought process, in our fundraising, in our advocacy. So, it's important that we reach, out to each of your Commissioners to join us in what we're calling, Coffee with a Commissioner. That's as far as we've gotten. So, we have -- okay? But we would love to have you use the libraries as that central meeting spot for the community, Commissioners, and those who are interested in supporting, utilizing, and being partners with this Library and all of their strategic goals. So, before we can get all of that it plays though, our other critical element is to figure out a strategic communication pathway between the Atlanta Fulton Public Library Foundation and this group. It's extremely important that we stay aware so that we can better partner in order to support all of our efforts. So, Chip and I will be working together continuously. I am excited to hear the things that are on, you know, that are already in play, not only from your perspective, Director Holloman but also how this Board supports the level of detail that you're looking into to understand where the need is and how you guys can support. We want to partner in that effort, all right. So, I'm not going to take up much more time, because if you give me more time, I will use it. But thank you very much for allowing me back again. I look forward to continuing this relationship. If you ever have any guestions about where we are in the Advocacy Committee, as well as the Atlanta Fulton Public Library Foundation, Erin and I are always available, all right. Thank you so much.

CHAIR PRISCILLA BORDERS: Thank you so much.

TRUSTEES: Thank you.

CHAIR PRISCILLA BORDERS: Thank you so much, both for that update. I can tell you, you know, Erin and I talk a lot. It's more than the MOU, but you know, and -- and I have made it a point to attend as many programs that have been funded, not only by the Foundation, but the Library itself, has put together, and I can tell you, the programs have been amazing. The One Book, One Read that was -- that was well attended.

MRS. GAYLE HOLLOMAN: It was.

CHAIR PRISCILLA BORDERS: That was a very, very good discussion. A very, very good discussion. So again, thank you for -- for you know, continuing the partnership. I like the simplicity of the vision and the mission, rather than three sentences, it's very, it's

to the point. It's to the point. So thank you so much for coming in and sharing words with the -- with the Board of Trustees. So does anybody have any comments or questions for the ladies of the Foundation? If not, I know the next --

MRS. GAYLE HOLLOMAN: I do have one thing I failed to do.

CHAIR PRISCILLA BORDERS: Yes.

MRS. GAYLE HOLLOMAN: Madam Chair, I failed to introduce our Administrative Specialist who just started with us, Keyana Golds. I know you've seen her sitting here all through the meeting.

TRUSTEES: Hi.

MRS. GAYLE HOLLOMAN: So she just started us a few weeks ago. So she's working there with Zenobia Claxton and Audrey Clary. We've got a lot of expectations of what we want to do with the Event Center, which is why we thought we needed to bring on a third person to be able to help with all that goes on into that.

MR. JOE PIONTEK: Fantastic.

TRUSTEES: Welcome.

MS. KEYANA GOLDS: Thank you.

CHAIR PRISCILLA BORDERS: Welcome, welcome.

APPEAL HEARING

CHAIR PRISCILLA BORDERS: So and I know the next matter on the agenda is the appeal hearing. I'll just verify with Mrs. Zenobia, if he's on?

MRS. ZENOBIA CLAXTON: He is not on.

MR. JOE PIONTEK: I don't see it.

CHAIR PRISCILLA BORDERS: He is not on. So and he has --

MRS. ZENOBIA CLAXTON: No response.

CHAIR PRISCILLA BORDERS: No response. You sent the link? **MRS. ZENOBIA CLAXTON:** I sent another link during the meeting.

CHAIR PRISCILLA BORDERS: Okay. So --

MS. JENNIFER CULLER: Was it scheduled for 5:00 o'clock for him to appear?

CHAIR PRISCILLA BORDERS: Yes. So --

MS. JENNIFER CULLER: Then we'll need to wait.

CHAIR PRISCILLA BORDERS: Okay, let's wait. But in the meantime --

MR. JOE PIONTEK: Oh, yes, we have time.

CHAIR PRISCILLA BORDERS: -- as a matter of record, I just wanted to let you know that he's been -- he's -- he has confirmed receipt of the information for the Library about today, and he was communicated by email, texts. Was it phone as well? Yes. So we'll just wait to see whether or not he joins us at 5:00.

MR. JOE PIONTEK: That's fair.

MS. LINDA JORDAN: Madam Chair, I need to step out.

CHAIR PRISCILLA BORDERS: Okay. MS. LINDA JORDAN: Thank you.

CHAIR PRISCILLA BORDERS: Thank you so much. So we're just going to wait a couple more minutes. So those who are joining us, just, just -- not all are having flashes, the AC went down for a little bit, so we're waiting for the air to come back to full capacity.

(Whereupon, the meeting paused at 4:54 p.m. awaiting the start time of the Appeal Hearing.)

MR. JOE PIONTEK: Gayle, do you remember when we talked about having that tree up in Roswell, trying to figure out where we going to put a tree and all that dedicated to that guy?

MRS. GAYLE HOLLOMAN: I remember.

MR. JOE PIONTEK: They're doing a bench tomorrow.

MRS. GAYLE HOLLOMAN: I know, I'll be at the bench ceremony.

MR. JOE PIONTEK: Oh, will you? Oh, fantastic, then we'll see you tomorrow.

MRS. GAYLE HOLLOMAN: Yes, we had to set all that up. Claudia had to set it up.

MR. JOE PIONTEK: Oh.

MRS. GAYLE HOLLOMAN: It's been a year coming. Can you believe it?

MR. JOE PIONTEK: I -- okay, I'm late to party. I just got the email from Julia the other day. I was like, fantastic, we finally figured something out. Thank you for doing that. That's wonderful.

MRS. GAYLE HOLLOMAN: Oh, yes, very excited about it for them.

MR. JOE PIONTEK: Yes, he's a great guy.

MRS. GAYLE HOLLOMAN: So you knew him?

MR. JOE PIONTEK: Yes.

MRS. GAYLE HOLLOMAN: Okay, good, good.

MR. JOE PIONTEK: I've been in Roswell for 52 years.

MRS. GAYLE HOLLOMAN: Oh, my goodness, I had no idea.

MR. JOE PIONTEK: Yes, I finally just moved again.

MRS. GAYLE HOLLOMAN: You moved again? I moved again.

MR. PAUL KAPLAN: You stayed in Roswell?

MR. JOE PIONTEK: No, I'm in the Battery.

MRS. GAYLE HOLLOMAN: Oh, you're in the Battery.

MR. JOE PIONTEK: Yes, where Truist Park is, where the Braves play.

MR. PAUL KAPLAN: Yes, Truist Park. My brother has season tickets. Anywho, lots to do.

MRS. GAYLE HOLLOMAN: Lots to do.

MR. D. CHIP JOYNER: You know, the Dodgers are going win.

MR. JOE PIONTEK: Oh, now, now, let's not go there.

MRS. GAYLE HOLLOMAN: Commissioner Ellis is going to be there.

MR. JOE PIONTEK: What's that?

MRS. GAYLE HOLLOMAN: Commissioner Ellis will be there as well.

MR. JOE PIONTEK: Oh, good, good. I wonder, do you think Bridget will be there? Commissioner Thorne?

MRS. GAYLE HOLLOMAN: No, I don't --

MR. JOE PIONTEK: I will text her and see if she can be there.

MRS. GAYLE HOLLOMAN: I don't know.

MR. JOE PIONTEK: What would you say his role was?

MRS. GAYLE HOLLOMAN: Whose role?

MR. JOE PIONTEK: Dave.

MRS. GAYLE HOLLOMAN: He was a community member.

MR. JOE PIONTEK: A community activist. MRS. GAYLE HOLLOMAN: An activist, yes.

(Meeting resumed at 5:00 p.m.)

CHAIR PRISCILLA BORDERS: All right. Board of Trustees, it's 5:00 p.m. We are supposed, according to the agenda, at 5:00 p.m. that's when we're supposed to convene the appeal hearing. I just double checked with the Administrative -- Library Administrator, Zenobia --

MRS. ZENOBIA CLAXTON: Claxton.

CHAIR PRISCILLA BORDERS: -- Claxton, whether or not the patron has joined us. He's not on the call. When I say the call, he's not on the virtual setting. So just to -- procedurally for the Attorney, Ms. Culler, is there anything further we need to do?

MR. JOE PIONTEK: Who's the attendee?

MRS. ZENOBIA CLAXTON: It's a library patron.

MS. JENNIFER CULLER: I would -- I would just give it just a couple minutes --

CHAIR PRISCILLA BORDERS: Okay.

MS. JENNIFER CULLER: -- in case the appellant is having issues with the log on or anything of that nature. So, you know, I would just recommend you all wait for just a couple more minutes.

CHAIR PRISCILLA BORDERS: Thank you.

MS. JENNIFER CULLER: Then if he does not appear, then you can put on the record, you know, that he has not appeared, and that the appeal is -- stands dismissed.

CHAIR PRISCILLA BORDERS: Appreciate the information. So just for clarity, what is a couple of minutes?

MS. JENNIFER CULLER: I don't think there's a legal standard for it.

CHAIR PRISCILLA BORDERS: Okay.

MS. JENNIFER CULLER: You know, in college, we would give it 10 minutes before we walked out on the professor, right?

CHAIR PRISCILLA BORDERS: Okay.

MR. DAMIAN J. DENSON: That's a long time.

MS. JENNIFER CULLER: You know, I would say, I would say maybe five minutes would be reasonable in my view.

MR. JOE PIONTEK: Fair enough.

CHAIR PRISCILLA BORDERS: Thank you.

(Whereupon, the meeting paused awaiting the Appeal Hearing appellant's appearance.)

MR. JOE PIONTEK: I'm going over to read books to my granddaughter tonight.

MRS. GAYLE HOLLOMAN: Oh, that's so nice. How old is she?

MR. JOE PIONTEK: I got her a couple of Zeus books.

MRS. GAYLE HOLLOMAN: Okay.

MR. JOE PIONTEK: She just, she loved it. So then, I mean, it was so much fun, I bought them all.

MRS. GAYLE HOLLOMAN: Oh, wow, that's a lot.

MR. JOE PIONTEK: Yes. Well, I don't know, 20, 30 books. But it was, my daughter sent me the picture of her, and she'd spread them all out on the floor.

MRS. GAYLE HOLLOMAN: That's so nice. She's got to take a picture of that.

MR. JOE PIONTEK: Oh, yes, she pretends to read too, blah, blah.

MR. PAUL KAPLAN: How old?

MR. JOE PIONTEK: Yes. She's just three now.

MR. PAUL KAPLAN: Three years ago.

MR. JOE PIONTEK: Yes. But she turns pages and then says, blah, blah. **MRS. GAYLE HOLLOMAN:** Add that to 1,000 Books Before Kindergarten.

MR. JOE PIONTEK: Absolutely.

MRS. GAYLE HOLLOMAN: That's the program we're doing.

MR. JOE PIONTEK: 1,000 Books Before Kindergarten.

CHAIR PRISCILLA BORDERS: Ours was Go, Dog. Go. We still have, I have that. I have the book we used to -- my son, we used to read it to him all the time. Like, three or four, he was like, I swore he was reading. Like, he can't be reading. It's memory --

MR. JOE PIONTEK: They memorize it.

CHAIR PRISCILLA BORDERS: Because he's like, I want to go to this book. Go, Dog. Go. I'm like --

MR. JOE PIONTEK: I'm going with One Fish, Two Fish, Red Fish, Blue Fish.

CHAIR PRISCILLA BORDERS: Yes. MRS. GAYLE HOLLOMAN: Oh, yes.

MR. JOE PIONTEK: That's an easy one to memorize.

MS. BEVERLY RICE: How old is she?

MR. JOE PIONTEK: She's just three now, she'll be four on November $2^{nd} - 3^{rd}$. **MRS. GAYLE HOLLOMAN:** My son used to love Where the Wild Things Are.

CHAIR PRISCILLA BORDERS: Oh, Yes.

MR. JOE PIONTEK: Oh, Yes, I love that book.

MRS. GAYLE HOLLOMAN: We started doing the Wild Things.

MR. JOE PIONTEK: I love that book. The Great Rumpus, the Wild Rumpus.

MRS. GAYLE HOLLOMAN: Yes. He loved Where the Wild Things Are.

MR. JOE PIONTEK: Oh, this is beautiful. Gayle, I need to know how to find the process to apply to have your book in the library. I have -- I have two authors now that have approached me about this. They want to give the book to the library.

MRS. GAYLE HOLLOMAN: Right.

MR. JOE PIONTEK: But I said, there's a process that you have to go through.

MRS. GAYLE HOLLOMAN: There is.

MR. JOE PIONTEK The book has to be approved, and --

MRS. GAYLE HOLLOMAN: Just have them send that information to me. I'll get it to Brazos.

MR. JOE PIONTEK: Fantastic.

MRS. GAYLE HOLLOMAN: If they've got an ISBN, which they should have, I think.

Then we'll see what we --

MR. JOE PIONTEK: I'm going like this.

MRS. GAYLE HOLLOMAN: Yes, every book on the back of it has a number.

MR. JOE PIONTEK: Yes, yes.

MRS. GAYLE HOLLOMAN: It's called an ISBN. So they should have all that in place, and we'll see --

MR. JOE PIONTEK: Okay.

MRS. GAYLE HOLLOMAN: -- about getting it in, at least one copy --

MR. JOE PIONTEK: Just one copy for the library? Well, I mean, they could, I'm sure they would more, but --

MRS. GAYLE HOLLOMAN: Right. Then we can put it into the system --

CHAIR PRISCILLA BORDERS: Alrighty, it's 5:05, and I just wanted to verify that no additional contact has been received from Patron Blossom regarding his request for a hearing on his banning letter that he received from the Executive Director. We have not received any further communication from him despite multiple attempts to contact him. He did confirm receipt of the information to be here by 5:00 o'clock. There's nobody additionally on, joining us virtually. So with that bearing in mind, the request for the hearing that was to be conducted today at 5:00 o'clock is dismissed. With that bearing in mind, I'll entertain the motion --

<u>ADJOURNMENT</u>

MOTION

MR. JOE PIONTEK: I move that we adjourn.

CHAIR PRISCILLA BORDERS: I got a first, I got a second?

MS. BEVERLY RICE: Second.

CHAIR PRISCILLA BORDERS: Okay. Thank you, everyone, so much for your patience

for today, thank you.

MS. JENNIFER CULLER: Thank you. **TRUSTEES:** Thank you. Goodbye.

(Whereupon, the Regular Meeting of the Board of Trustees concluded at 5:06 p.m.)

Fulton County Library System
Board of Trustees Meeting, 28 August 2024

Fulton County Library System (FCLS)

Director's Report

Gayle H. Holloman, Executive Director

August 2024

Highlights

The 2024 Summer Reading Program concluded on August 1st. Patrons of all ages made it a success. Libraries around the FCLS presented back-to-school displays to transition students to their new normal. Staff worked to plan fall and holiday programs moving toward year-end.

Additionally, numerous programs were held throughout the Library System. Those programs included Chess Club, Lego Club, Anime Club, Yoga classes; Bilingual Storytime programs; STEM classes; CPR classes, chair Pilates, sewing classes, line dancing, and dementia programs.

Book clubs met and had lively discussions. The 2024 One Book, One Read event was also a great success. The featured title, *The Measure* by Nikki Erlick was held at the Central Library on August 10th with more than 300 persons in attendance. The author was delightful and the moderator for the program was the well-respected journalist, Monica Kaufman Pearson.

Partnership programs included the Magistrate Court 101 classes led by Judge Cassandra Kirk; GSU students who presented DNA classes; and visits from Cooperative Extension Service staff with Fulton Fresh's Mobile Unit.

The Library's Social Services staff continue to assist County members with information on how to access food, secure housing and identify essential health services.

FULTON COUNTYLIBRARY SYSTEM MONTHLY FINANCIAL REPORT - TOTAL LIBRARY

AS OF AUGUST 31, 2024

Doc. #24-46

SERVICE	2024 BUDGET	AUGUST	2024 YTD	2024 YTD	2024 YTD	2024 YTD	BUDGET
TYPE	ALLOCATION	EXPENDITURES	EXPENDITURES	ENCUMBRANCES	COMMITTED	% COMMITTED	BALANCE
REG SALARY	15,136,566	1,168,868	9,782,803	-	9,782,803	65%	5,353,763
PART TIME SALARY	536,034	38,701	264,180	-	264,180	49%	271,853
BENEFITS	8,016,213	577,318	4,790,741	-	4,790,741	60%	3,225,473
BOOKS	3,250,502	117,662	2,075,187	932,829	3,008,016	93%	242,486
OFFICE EQUIP. REPAIR	67,352	-	6,291	61,057	67,348	100%	4
EQUIPMENT	67,000	9,051	10,674	18,986	29,660	44%	37,340
OFFICE FURNITURE	3,500	-	615	-	615	18%	2,885
PROFESSIONAL SERV	26,800	2,303	11,369	2,574	13,943	52%	12,857
COPIER MACHINE	226,000	-	86,206	-	86,206	38%	139,794
COPIER PAPER	500	-	-	-	-	0%	500
SUPPLIES	146,238	10,900	76,880	12,552	89,431	61%	56,807
COMPUTER HARDWARE	651,400	-	361,274	6,675	367,949	56%	283,451
RENT	238,750	-	38,911	81,019	119,929	49%	118,821
OTHER SERVICES	570,974	92,139	296,811	50,793	347,605	49%	223,369
TRAVEL/CONFERENCE	11,500	2,841	7,884	-	7,884	69%	3,616
HOPITALITY	28,420	-	309	-	309	1%	28,111
VEHICLE MAINTENANCE	31,511	-	926	-	926	3%	30,585
GENERAL INSURANCE	622,596	65,209	550,006	-	550,006	88%	72,590
ARTS-CFS	750	-	-	-	-	0%	750
CONTINGENCY	194,412	-	-	-	-	0%	194,412
TOTAL	29,827,018	2,084,992	18,361,067	1,166,484	19,527,551	65%	10,299,467

FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE

AS OF AUGUST 31, 2024

ORGANIZATION	SERVICE	2024 BUDGET	AUGUST	2024 YTD	2024 YTD	2024 YTD	2024 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	EXPENDITURES	COMMITTED	% COMMITTED	BALANCE
PUBLIC SERVICE	REG SALARY	11,295,656	866,618	7,268,148	-	7,268,148	64%	4,027,508
	PART TIME SALARY	536,034	38,701	264,180	-	264,180	49%	271,853
	BENEFITS	6,065,635	437,610	3,641,118	-	3,641,118	60%	2,424,517
	BOOKS	2,440,643	117,662	1,266,336	932,829	2,199,165	90%	241,478
	OFFICE EQUIP. REPAIR	63,852	-	6,291	57,557	63,848	100%	4
	EQUIPMENT	25,000	-	1,623	5,463	7,086	28%	17,914
	OFFICE FURNITURE	1,500	-	615	-	615	41%	885
	PROFESSIONAL SERV	20,000	2,303	11,139	2,360	13,499	67%	6,501
	COPIER MACHINE	225,000	-	86,206	-	86,206	38%	138,794
	SUPPLIES	48,200	810	24,959	2,090	27,049	56%	21,151
	RENT	238,750	-	38,911	81,019	119,929	50%	118,821
	OTHER SERVICES	279,687	77,764	188,787	140	188,927	68%	90,760
	HOSPITALITY EXPENSE	14,400	-	41	-	41	0%	14,359
	VEHICLE MAINTENANCE	3,000	-	65	-	65	2%	2,935
	GENERAL INSURANCE	404,826	47,062	404,826	-	404,826	100%	-
	ARTS-CFS	750	-	-	-	-	0%	750
	CONTINGENCY	194,412	-	-	-	-	0%	194,412
TOTAL		21,857,345	1,588,530	13,203,247	1,081,457	14,284,704	65%	7,572,641

FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE

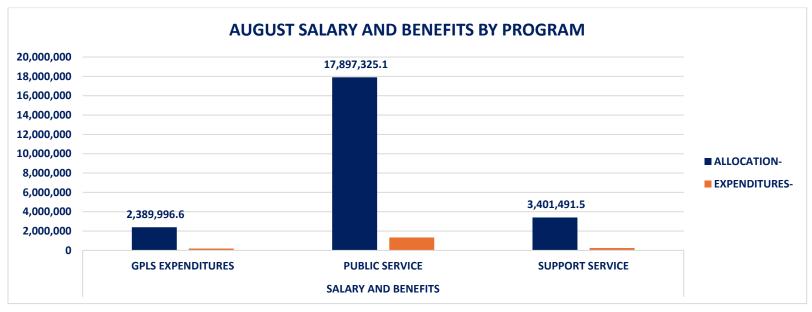
AS OF AUGUST 31, 2024

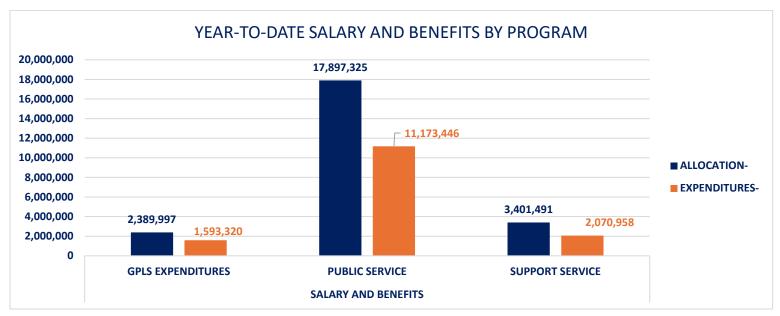
ORGANIZATION	SERVICE	2024 BUDGET	AUGUST	2024 YTD	2024 YTD	2024 YTD	2024 YTD	BUDGET
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	EXPENDITURES	COMMITTED	% COMMITTED	BALANCE
SUPPORT SERVICE	REG SALARY	2,199,388	169,407	1,397,011	-	1,397,011	64%	802,377
	BENEFITS	1,202,103	82,197	673,946	-	673,946	56%	528,157
	OFFICE EQUIP. REPAIR	3,500	-	-	3,500	3,500	100%	-
	EQUIPMENT	42,000	9,051	9,051	13,523	22,574	54%	19,426
	OFFICE FURNITURE	2,000	-	-	-	-	0%	2,000
	PROFESSIONAL SERV	6,800	-	230	214	444	7%	6,356
	COPIER MACHINE	1,000	-	-	-	-	0%	1,000
	COPIER PAPER	500	-	-	-	-	0%	500
	SUPPLIES	98,038	10,090	51,920	10,462	62,382	64%	35,656
	COMPUTER HARDWARE	651,400	-	361,274	6,675	367,949	56%	283,451
	OTHER SERVICES	291,287	14,376	108,024	50,653	158,677	54%	132,610
	TRAVEL/CONFERENCE	11,500	2,841	7,884	-	7,884	69%	3,616
	HOPITALITY	14,020	-	268	-	268	2%	13,752
	VEHICLE MAINTENANCE	28,511	-	860	-	860	3%	27,651
	GENERAL INSURANCE	217,770	18,148	145,180	-	145,180	67%	72,590
TOTAL		4,769,817	306,109	2,755,649	85,027	2,840,676	60%	1,929,141

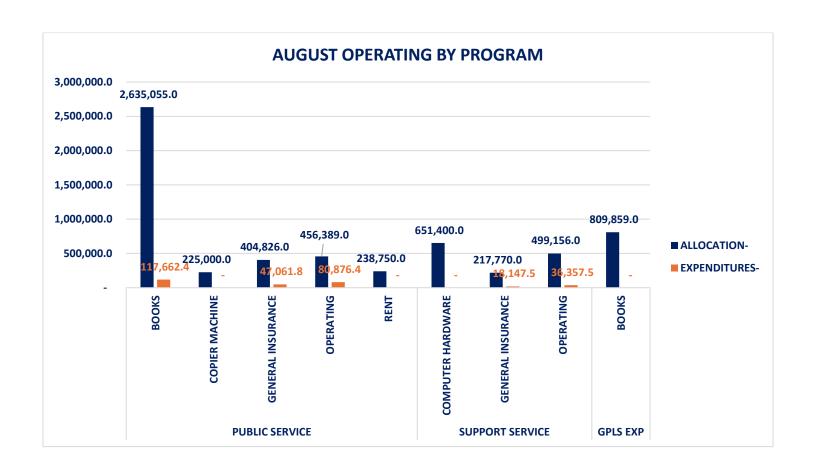
FULTON COUNTY LIBRARY SYSTEM MONTHLY FINANCIAL REPORT - BY ORG TYPE

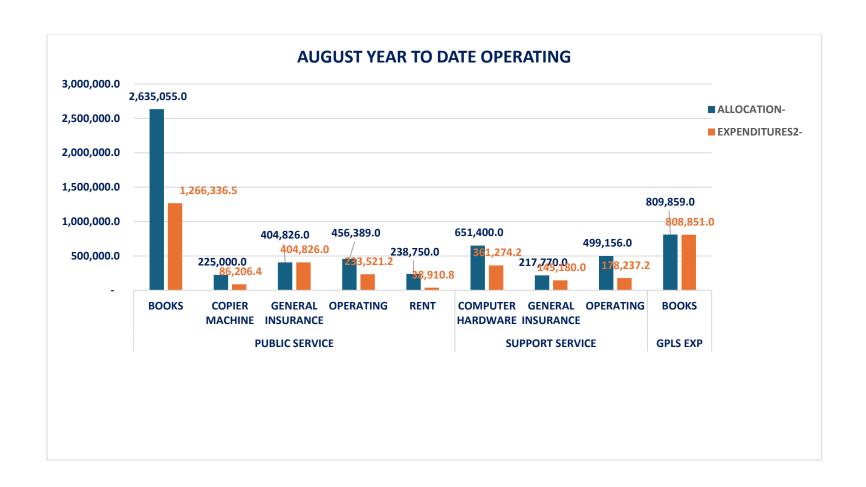
AS OF AUGUST 31, 2024

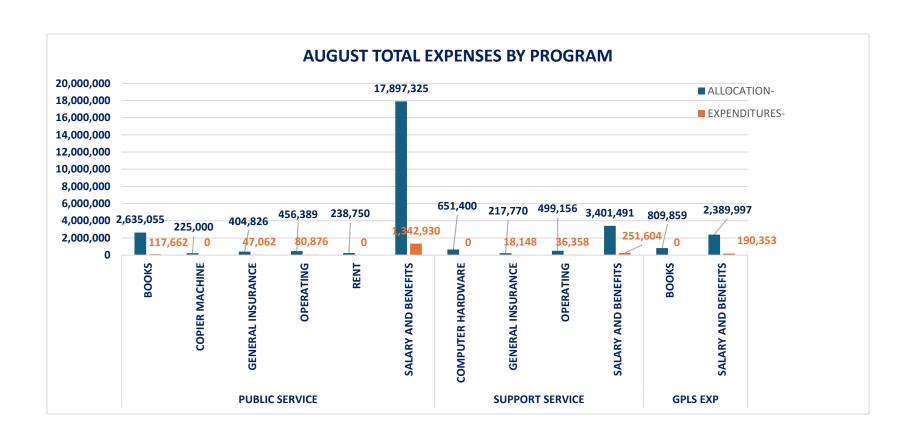
ORGANIZATION	SERVICE	2024 BUDGET	AUGUST	2024 YTD	2024 YTD	2024 YTD	2024 YTD	BUDGET	
TYPE	DESCRIPTION	ALLOCATION	EXPENDITURES	EXPENDITURES	EXPENDITURES	COMMITTED	% COMMITTED	BALANCE	
GPLS EXPENDITURES	REG SALARY	1,641,522	132,843	1,117,643	-	1,117,643	68%	523,879	
	BENEFITS	748,475	57,511	475,676	-	475,676	64%	272,798	
	BOOKS	809,859	1	808,851	-	808,851	100%	1,008	
TOTAL		3,199,856	190,353	2,402,171	-	2,402,171	75%	797,685	

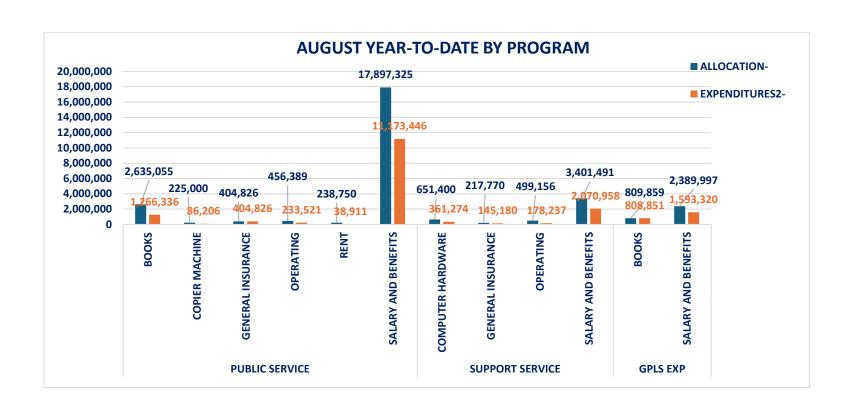












Monthly Usage Summary - August 2024								
Activity and Description	2024	YTD	2023	YTD % +/-				
Circulation								
Total number of items checked out of the library	207545	1581850	212489	1520736	4%			
Holds								
Number of requests by patrons	48,903	387616	50577	379964	2%			
Visits								
Number of people entering a library for any reason	245134	1735513	333965	2125766	-18%			
Computer/Internet Usage								
Number of computer sessions (Internet access and office softw	81562	521130	84633	569627	-9%			
Number of hours of computer use	31,739	204944	34080	231946	-12%			
Web Page Visits								
Number of times people have visited the library's websites	1320144	10469370	1307703	8188036	28%			
Web Visitors								
Number of people who visited the library's websites	222,733	1746082	194772	1444125	21%			
Virtual Circulation								
Number of materials downloaded or streamed	164324	1319681	153792	1128030	17%			
Virtual Circulation Users								
Number of people who downloaded or streamed	35577	282826	30864	233151	21%			
Children's programs								
Library sponsored programs offered for children (birth - 12)	190	2239	232	2145	4%			
Number of people attending programs	5884	66393	5166	63425	5%			
Toon Drograms								
Teen Programs Library sponsored programs offered for teens (13 - 17)	94	782	42	337	132%			
Number of people attending programs	1111	9350	280	1913	389%			
Adult Programs Library analysis of programs of forest for adults (49.1.)	2.42	25.46	200	2254	00/			
Library sponsored programs offered for adults (18 +) Number of people attending programs	343 4038	2546 29018	300 3638	2354 32228	-10%			
realines of people attending programs	4038	29018	3038	32228	-10%			
Programs - Total								
Library sponsored programs offered (includes all-ages not coun	824	7040	657	5685	24%			
Number of people attending programs	16940	149298	10955	118940	26%			
Meeting Rooms								
Non-library sponsored meetings or activities scheduled	344	2633	274	2610	1%			
Number of people attending meetings or activities	4692	40939	3768	42520	-4%			

August 2024 Executive Write Up

There were issues with the gates at East Atlanta and Palmetto, so the recorded visits are low at those locations. Hapeville and Cascade had issues last month, so the recorded visits are a combination of July and August visits.

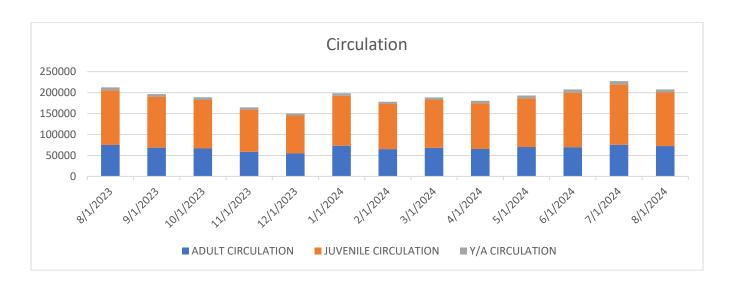
Fulton County Library System Circulation Stats - August 2024

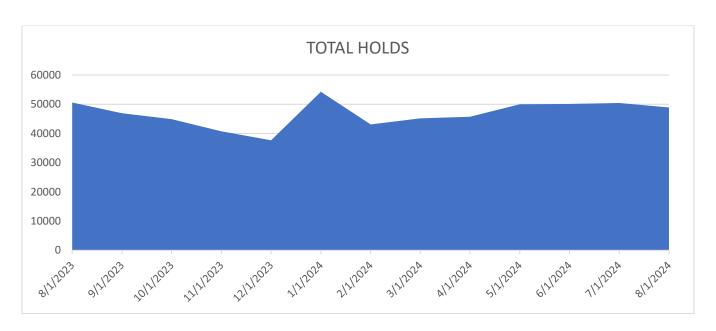
		Journey L		, . ,	Month-	Month-	· Ctato	ragaotz				1
					2024	2023	INCREASE/	PERCENT	YTD 2024	YTD 2023	INCREASE/	PERCENT
AGENCY NAME	ADULT	JUVENILE	Y/A	OTHER	TOTAL		DECREASE		CIRC	CIRC	DECREASE	
ADAMS PARK	437	408	29	1	875	914	-39	-4.27%	7,841	6,441	1,400	21.74%
ADAMSVILLE/COLLIER HEIGHTS	576	682	113	0	1371	1118	253	22.63%	11,034	8,511	2,523	29.64%
ALPHARETTA	6148	13754	709	12	20623	22064	-1441	-6.53%	163,958	175,705	-11,747	-6.69%
BUCKHEAD	5017	7255	267	10	12549	10532	2017	19.15%	84,177	74,910	9,267	12.37%
CLEVELAND AVE	26	2	0	0	28	185	-157	-84.86%	180	5,413	-5,233	-96.67%
COLLEGE PARK	943	1262	111	4	2320	1570	750	47.77%	16,362	10,423	5,939	56.98%
DOGWOOD	378	373	60	2	813	1129	-316	-27.99%	7,306	9,533	-2,227	-23.36%
EAST ATLANTA	1671	3194	99	3	4967	6797	-1830	-26.92%	37,943	46,334	-8,391	-18.11%
EAST POINT	96	34	9	0	139	2138	-1999	-93.50%	1,048	14,715	-13,667	-92.88%
EAST ROSWELL	4901	7972	413	7	13293	14030	-737	-5.25%	103,478	100,647	2,831	2.81%
EVELYN G. LOWERY @ CASCADE	881	1620	99	0	2600	2283	317	13.89%	18,268	16,635	1,633	9.82%
FAIRBURN	707	979	61	0	1747	1784	-37	-2.07%	13,019	11,823	1,196	10.12%
GLADYS S. DENNARD @ SOUTH FULTON	1298	2084	166	0	3548	3202	346	10.81%	26,302	21,362	4,940	23.13%
HAPEVILLE	657	1133	146	1	1937	1739	198	11.39%	15,297	11,397	3,900	34.22%
JOAN P. GARNER @ PONCE DE LEON	5686	6595	353	9	12643	11481	1162	10.12%	87,575	82,455	5,120	6.21%
KIRKWOOD	2213	5216	213	2	7644	6104	1540	25.23%	52,509	41,155	11,354	27.59%
LOUISE WATLEY @ SOUTHEAST ATLANTA	836	1326	138	0	2300	1728	572	33.10%	17,044	13,531	3,513	25.96%
MARTIN LUTHER KING, JR	67	37	1	0	105	1044	-939	-89.94%	1,945	8,230	-6,285	-76.37%
MECHANICSVILLE	335	331	43	2	711	572	139	24.30%	5,357	3,952	1,405	35.55%
METROPOLITAN	1565	3444	91	2	5102	4911	191	3.89%	40,087	36,359	3,728	10.25%
MILTON	4671	10800	513	4	15988	17457	-1469	-8.41%	131,288	110,537	20,751	18.77%
NORTHEAST/SPRUILL OAKS	2973	7884	557	7	11421	11249	172	1.53%	86,477	83,528	2,949	3.53%
NORTHSIDE	3826	7258	334	1	11419	11099	320	2.88%	84,404	75,421	8,983	11.91%
NORTHWEST @ SCOTTS CROSSING	785	2108	60	0	2953	4212	-1259	-29.89%	25,802	30,504	-4,702	-15.41%
OCEE	5244	13550	938	14	19746	18656	1090	5.84%	146,857	139,228	7,629	5.48%
PALMETTO	659	1114	50	0	1823	1699	124	7.30%	12,657	11,756	901	7.66%
PEACHTREE	878	617	42	0	1537	4618	-3081	-66.72%	30,721	34,781	-4,060	-11.67%
ROSWELL	6126	10238	441	13	16818	16991	-173	-1.02%	123,465	118,537	4,928	4.16%
SANDY SPRINGS	8142	12258	570	7	20977	21377	-400	-1.87%	157,473	147,395	10,078	6.84%
WASHINGTON PARK	646	759	85	2	1492	1732	-240	-13.86%	11,518	12,144	-626	-5.15%
WEST END	598	634	44	0	1276	1569	-293	-18.67%	9,876	10,180	-304	-2.99%
WOLFCREEK	1225	2250	203	3	3681	3648	33	0.90%	26,929	25,954	975	3.76%
BRANCHES TOTAL	70211	127171	6958	106	204446	209632	-5186	-2.47%	1,558,197	1,499,496	58,701	3.91%
CENTRAL	2116	670	151	9	2946	2758	188	6.82%	22,996	20,538	2,458	11.97%
OUTREACH SERVICES	3	0	0	0	3	0	3	#DIV/0!	23	15	8	53.33%
AUBURN AVENUE RESEARCH	150	0	0	0	150	99	51	51.52%	634	687	-53	-7.71%
SYSTEM TOTAL	72480	127841	7109	115	207545	212489	-4944	-2.33%	1,581,850	1,520,736	61,114	4.02%

FULTON COUNTY SYSTEM STATS AT A GLANCE - August 2024

								I	
AGENCY NAME	TOTAL CIRCULATION	TOTAL REGISTRATIONS	COMPUTER USAGE	LIBRARY VISITS	NUMBER OF PROGRAMS	PROGRAM ATTENDANCE	NUMBER OF MEETINGS	MEETING ATTENDANCE	VOTER REGISTRATIONS
ADAMS PARK	875	100	2416	4,944	17	15	0	0	C
ADAMSVILLE/COLLIER HEIGHTS	1,371	97	3538	4,620	30	214	3	35	12
ALPHARETTA	20,623	896	1459	14,932	49	1100	21	588	C
BUCKHEAD	12,549	819	2499	10,922	23	928	0	0	C
CLEVELAND AVE	28	27	0	0	0	0	0	0	C
COLLEGE PARK	2,320	184	5301	7,386	3	26	6	62	C
DOGWOOD	813	82	1692	5,145	11	39	4	38	2
EAST ATLANTA	4,967	330	2159	55	5	93	2	20	C
EAST POINT	139	85	0	0	0	0	0	0	C
EAST ROSWELL	13,293	351	751	6,409	24	474	8	63	3
EVELYN G. LOWERY @ CASCADE	2,600	237	3550	16,724	21	344	32	226	8
FAIRBURN	1,747	228	911	3,155	20	576	0	0	C
GLADYS S. DENNARD @ SOUTH FULTON	3,548	288	4346	6,478	35	501	32	175	2
HAPEVILLE	1,937	112	2094	15,130	13	183	14	256	C
JOAN P. LOWERY @ PONCE DE LEON	12,643	591	7857	9,028	24	317	2	38	C
KIRKWOOD	7,644	238	732	5,964	12	502	8	61	C
LOUISE WATLEY @ SOUTHEAST ATLANTA	2,300	75	3680	4,072	55	261	9	96	C
MARTIN LUTHER KING, JR	105	79	0	0	0	0	0	0	C
MECHANICSVILLE	711	52	2842	3,289	2	0	12	119	5
METROPOLITAN	5,102	211	3837	6,666	19	450	41	319	C
MILTON	15,988	565	459	7,079	50	1512	8	168	5
NORTHEAST/SPRUILL OAKS	11,421	324	555	5,976	29	524	17	300	12
NORTHSIDE	11,419	327	1074	6,804	21	1029	3	23	C
NORTHWEST @ SCOTTS CROSSING	2,953	148	2236	6,252	16	209	10	125	C
OCEE	19,746	584	710	11,728	31	724	8	0	C
PALMETTO	1,823	89	351	487	5	175	18	425	C
PEACHTREE	1,537	155	0	0	0	0	0	0	C
ROSWELL	16,818	608	1668	14,233	46	1044	12	185	3
SANDY SPRINGS	20,977	676	3936	20,694	53	948	8	147	9
WASHINGTON PARK	1,492	59	1748	4,553	5	87	6	91	1
WEST END	1,276	101	1918	4,507	7	63	9	69	C
WOLFCREEK	3,681	223	1079	4,994	24	301	21	443	C
BRANCHES TOTAL	204,446	8,941	65,398	212,226	650	12,639	314	4,072	62
CENTRAL	2,946	460	16062	29,832	147	3960	30	620	
VIRTUAL PROGRAMS	,				21	58			
OUTREACH VIRTUAL PROGRAMS	3	10	0	0	4	137	0	0	(
AUBURN AVENUE RESEARCH	150	5	102	3,076	2	146	0	0	(
SYSTEM TOTAL	207,545	9,416	81,562	245,134	824	16,940	344	4,692	72

August 2024 Executive Summary – Charts





January 2022 virtual circulation and virtual circulation users numbers were revised upward due to Hoopla.

